

ISO CERTIFICATION

NSFDC, after successfully completion of all the requirements for Quality Management Systems, has been awarded the Quality Management Certification Systems in accordance with *IS/ISO 9001:2000* by Bureau of Indian Standards on *5th December, 2007*.

NSFDC has also framed its '**Quality Policy**' and '**Quality Objectives**' in line with the said ISO-Certification.

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FORM III [See Regulation 7(1) (D) (d)]

BUREAU OF INDIAN STANDARDS

LICENCE FOR THE QUALITY MANAGEMENT SYSTEMS CERTIFICATION

Licence No. **CRO/QSC/L-8002836**

1. By virtue of the power conferred on it by the Bureau of Indian Standards Act, 1986 (63 of 1986), the Bureau hereby grants to

M/s National Scheduled Castes Finance and Development Corporation, 14th Floor, Scope Minar, Core 1 & 2, Laxmi Nagar Distt Centre, Laxmi Nagar, Delhi 110092.

(hereinafter called the Licensee) the right and licence to be listed in the Bureau's register(s) of Licensees of Quality Management Systems Certification in respect of the products or processes particularly described in the schedule hereto, bearing the same number as this licence. Such products shall be manufactured by the Licensee at only the address(es) given above, and under the Quality Management Systems in accordance with

IS/ISO 9001: 2000

2. The licence is granted subject to the relevant provisions of the above Act and the rules and regulations made thereunder governing the licences referred to above, and the Licensee hereby covenants with the Bureau duly to observe with the said Rules and Regulations.

3. This licence shall be valid from **30 November 2007 to 29 November 2010** and may be renewed as prescribed in the Regulations.

Signed, Sealed and Dated this **Fifth** day of **December, Two Thousand and Seven**


Deputy Director General
For BUREAU OF INDIAN STANDARDS

Schedule to Licence No. **CRO/QSC/L-8002836** Issued to

M/s National Scheduled Castes Finance and Development Corporation, 14th Floor, Scope Minar, Core 1 & 2, Laxmi Nagar Distt Centre, Laxmi Nagar, Delhi 110092

SCHEDULE

Products/Processes with respect to which the firm has been granted the licence for Quality Management Systems Certification:

"Mobilizing, Financing and facilitating funds and organizing Skills & Entrepreneurial Development Training Programmes through State Channelising Agencies for economic empowerment of persons belonging to Scheduled Castes families living below double the poverty line excluding Design, development and Control of measuring and monitoring equipments."



Deputy Director General
For BUREAU OF INDIAN STANDARDS

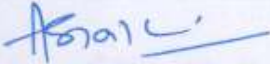
National Scheduled Castes Finance & Development Corporation	QUALITY MANUAL Quality Policy and Quality Objectives	DOC : NSFDC / QM Issue No 1 Chapter 3 Page 1 of 2 Page Rev.No . Nil
Approved By:  Chairman-cum-Managing Director Effective Date: 1 AUG 2007		

QUALITY OBJECTIVES

- (1) To optimize organizational efficiency to ensure the profitability as per the MOU targets.
- (2) Ensure timely release of funds, their effective utilisation and repayment.
- (3) To provide financial grants to scheduled caste beneficiaries through State agencies leading to enhancement of their skills & knowledge.
- (4) Continual competency development through imparting training to each employee as per laid down schedule to moderate the skills required for modernized functioning of the organisation.
- (5) Continual enhancement of the customer satisfaction through prompt redressal of customer complaints.

Dated: **1 AUG 2007**


**Chairman-cum-Managing
Director
NSFDC**


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QUALITY POLICY

We, at NSFDC, are committed to provide project financing, skill & entrepreneurial development training services to unemployed Scheduled Caste persons living below double the poverty line, based on customer needs and working through proactive and responsive customer approach, leading to customer satisfaction.

This shall be achieved through competency enhancement and continual improvements of Systems & Processes within the regulatory framework.

Dated : **1 AUG 2007**


**Chairman-cum-Managing
Director
NSFDC**