

**NATIONAL SCHEDULED CASTES FINANCE & DEVELOPMENT
CORPORATION (NSFDC)**

(A Government of India Undertaking)
14th Floor, SCOPE Minar, Core 1 & 2,
Laxmi Nagar District Centre, Laxmi Nagar,
Delhi-110 092

Tel : 011-22054387, 22054358

E-mail : adm.nsfdc@gmail.com / mis.nsfdc@gmail.com

**EXPRESSION OF INTEREST INVITING SEALED
QUOTATIONS FOR-DESIGNING, DEVELOPMENT,
CUSTOMIZATION, IMPLEMENTATION AND MAINTENANCE
OF WEB BASED ACCOUNTING SOFTWARE**

1. **ABOUT NSFDC**

National Scheduled Castes Finance and Development Corporation(NSFDC) is a Government of India Undertaking under the aegis of Ministry of Social Justice & Empowerment (MOSJ&E). NSFDC was incorporated on 08.02.1989, as a Company 'not for profit' under Section-25 of the Companies Act, 1956 (now, under Section-8 of the Companies Act, 2013) with an objective to promote economic and developmental activities for the benefit of Scheduled Castes and to assist the poorer section of SCs in skill development and self employment ventures.

NSFDC provides financial assistance through State Channelizing Agencies (SCAs) nominated by the respective State Governments/UTs and Regional Rural Banks, Public Sector Banks. The Corporation assists a wide range of income generating activities for the benefit of poorer sections of these classes in skill development and self-employment ventures.

2. **EOI OBJECTIVE**

NSFDC invites EOI for empanelment of various software development agencies of Delhi NCR (hereinafter referred to as Applicant) for designing , development, customization, implementation and maintenance of web based Accounting Software on Cloud Computing / Application Service Provider / SaaS model.

NSFDC may engage the services of such empanelled firms to deliver effective IT solutions for NSFDC after taking Techno-Commercial quotes and following prescribed selection processes.

EOI document in the sealed envelope addressed to the DGM (Administration) may be dropped in the tender box placed at Reception on or before 17.02.2022 (05:00 p.m.):

DGM (Admin.)

National Scheduled Castes Finance and Development Corporation
14th Floor, SCOPE Minar, Core 1 & 2,
Laxmi Nagar District Centre, Laxmi Nagar,
Delhi-110 092

Tel : 011-22054387, 22054358

E-mail : adm.nsfdc@gmail.com / mis.nsfdc@gmail.com

3. **ELIGIBILITY CRITERIA**

- 3.1 The Applicant should be a Company registered under Companies Act and registered with the Goods & Service Tax Authorities and should have been in existence for atleast last 20 years as on 31.12.2021 **(Relevant certificate of incorporation to be submitted)**.
- 3.2 Companies who are presently Black Listed by the Central/State Government, PSUs and other bodies are ineligible to participate and **would require to give an undertaking on their letter head to this effect.**
- 3.3 The Applicant must have an annual turnover not less than Rs. 5 crores from IT/ICT business in each of the last three preceding financial years 2018-19, 2019-20 and 2020-21 towards establishing which, audited financial statements to be submitted. In case financial statement of FY 2020-21 being under audit, average turnover of the previous three financial years which have been audited i.e. 2017-18, 2018-19 and 2019-20 will be considered. However, applicant will have to additionally submit previous year balance sheet of FY 2020-21 to establish that annual turnover of said year is also above Rs. 5 Crore.
- 3.4 The Applicant must have SEI CMMI Level 5 certification.**(Relevant certificate to be submitted)**.
- 3.5 The Applicant must have ISO 9001:2015 and ISO 27001:2013 certification**(Relevant certificate to be submitted)**.
- 3.6 Applicant should have credentials of directly working in the field of Application Development, Core Banking Software, CMS, CRM/ERP, BRM, BPM for at least 15 years. **(Relevant documents to be submitted)**.
- 3.7 Applicant should have executed at least 15 projects in the last 10 years. Order copies / Completion certificates to be attached.
- 3.8 The Applicant must have experience of having successfully completed at least one project of accounting software in any one of the sisters companies of NSFDC and the Software should be continuously running successfully since last 10 years.
- 3.9 The Applicant shall provide an exclusive Project manager who should have at least 20 years experience in the field of web portals designing/CRM/ERP/BPM/CBS/Financial Accounting Software CV of the project manager, operations manager and other senior professionals who shall be involved in the implementation and operation of the project also needs to be submitted.
- 3.10 The Applicant should have registered / corporate / Technical Support office in New Delhi and should **furnish details of address, contact person & number of the said office.**
- 3.11 The Applicant's software should be controlled based on the roles and the rights assigned to the particular role and **would require to give an undertaking on their letter head to this effect.**

- 3.12 **Technology Platform** : Accounting Software must be on 3 Tier Structure, Browser based application. Software must support any browser. Application should support integration of other 3rd party payment Gateway/Interface Frontend application should support multiple Operating System such as Linux, Windows, Obantu
- 3.13 **Functionalities Required** : Loan Workflow Module Accounting Module, HR & Payroll Module with direct link to Accounting Module, Leave Management, Fixed Asset Management as per Companies Act, 2013, Medical and TA with Staff Advance Module, Auto Bank reconciliation., Generation of MIS reports (such as Balance Sheet, Profit & Loss, Cash Flow, Letter of Intent, Demand Note, recovery, Appropriation Note, overdues, outstanding balance reports, profitability statements, financial viability, disbursal reports, sanction reports), Automatic transactions such as charge transactions on loan repayment transactions, Account maintenance module to allow freezing of account, maintain guarantees etc. Deposit module to allow detailed record keeping of all Deposits, Software should be able to be parameterized according to the needs of the organization such as the interest rates and types, creation of new product, types and rates of penalties and re-schedulement of loan. Organization should be able to define the rights and responsibilities to limit the flow of information or access to certain roles

Annexure 'A'

DETAILS OF THE FIRM

Sl. No.	Description	
1	Name of the Company/Organization	
2	Date of Incorporation of Company / Organization	
3	PAN/TAN of Company	
4	Service Tax Registration No. & Date	
5	Telephone Nos.	
6	E-mail	
7	Website Address	
8	Particulars of Managing Director / CEO / Director	
9	Particulars of Contact Person	
10	Total Turnover of the Company / Organization for the last three financial years	
11	2018-19, 2019-20, 2020-21	
12	Quality Certificates ISO 9001:2015 and ISO 27001:2013	
13	SEI CMMI Level 5 certification	
14	Any other relevant information that participating Firm may like to mention	

ELIGIBILITY CRITERIA (COMPLIANCE SHEET)

Sl.No.	Eligibility Criteria	Compliance (Yes/No)	Documents Attached at Page No. of EOI
1	Should be a Company registered under Companies Act and registered with the Service Tax Authorities and should have been in existence for atleast last 20 years as on 31.12.2021		
2	Black Listed by the Central / State Government, PSUs and other bodies		
3	Should have an annual turnover of Rs. 5 crores from IT/ICT business in each of the last three preceding financial years 2018-19, 2019-20 and 2020-21.		
4	Should have SEI CMMI Level 5 certification.		
5	Should have ISO 9001:2015 and ISO 27001:2013 certification.		
6	Should have credentials of directly working in the field of Application Development, Core Banking Software, CMS, CRM/ERP, BRM, BPM for at least 15 years.		
7	Should have executed at least 15 projects in the last 10 years.		
8	Should successfully complete at least one project of accounting software in any one of the sisters companies of NSFDC and the Software should be continuously running successfully since last 10 years.		
9	Have capacity to provide an exclusive Project Manager who should have at least 20 years' experience in the field of web portals designing/CRM/ERP/BPM/ CBS/ Financial Accounting Software.		
10	Should have Registered / Corporate / Technical Support office in New Delhi		
11	Should be controlled based on the roles and the rights assigned to the particular role.		
12	Technology Platform:-		
12.1	Accounting Software must be on 3 Tier Structure		
12.2	Browser based application		
12.3	Software must support any browser.		
12.4	Application should support integration of other 3 rd party payment Gateway/Interface		
12.5	Frontend application should support multiple Operating System such as Linux, Windows, Obantu		
13	Functionalities Required :-		
13.1	Loan Workflow Module		
13.2	Accounting Module		
13.3	HR & Payroll Module with direct link to Accounting Module		
13.4	Leave Management		
13.5	Fixed Asset Management as per Companies Act, 2013		
13.6	Medical and TA with Staff Advance Module		
13.7	Auto Bank reconciliation.		
13.8	Generation of MIS reports (such as Balance Sheet, Profit & Loss, Cash Flow, Letter of Intent, Demand Note, recovery, Appropriation Note, overdues, outstanding balance reports, profitability statements, financial viability, disbursal reports, sanction reports)		

13.9	Automatic transactions such as charge transactions on loan repayment transactions		
13.10	Account maintenance module to allow freezing of account, maintain guarantors etc.		
13.11	Deposit module to allow detailed record keeping of all Deposits		
13.12	Software should be able to be parameterized according to the needs of the organization such as the interest rates and types, creation of new product, types and rates of penalties and re-schedulement of loan.		
13.13	Organization should be able to define the rights and responsibilities to limit the flow of information or access to certain roles		