

S. NO	Work contract order No. GEM-	Agency Name	Nature of Services	Annual Contract Amount	Contract period/ Contract Concluded
1.	GEM-511687791344150	M/s DDN Marketing	AMC Computer	Rs. 43,1,900.00	01.03.2025-13.03.2026
2.	GEM-51168770095498	Ashwani Kumar Yadav Security Agency	Security Service (Guard)	Rs. 23,41,007.93	16.04.2024-16.04.2026
3.	GEM-511687724304019	Rapid Security Facility Management Service	Outsource Manpower services	Rs. 52,95,965.00	01.03.2024-01.04.2026
4.	GEMC-511687799084112	Gyan Telecommunications	Telephonic	Rs. 54998	06.04.2025-05.04.2026
5.	GEMC-511687799084112	Edge Tours and Travels (OPC) private limited	Taxi Services, Monthly	Rs. 599940	26.12.2025-24.12.2026
6.	GEMC-511687780542824	Edge Tours and Travels (OPC) private limited	Taxi Services on Demand	Rs. 494140	01.09.2025-31.08.2026
7.	GEMC-511687740749214	Rajeev Tour & Travels	Taxi Services	Rs. 599988	01.09.2025-31.08.2026



CIN: U53000DL1989NPL034967

नेशनल शेड्यूल्ड कास्ट्स फाइनेंस एंड डेवलपमेंट कॉर्पोरेशन
(भारत सरकार का उपक्रम)

National Scheduled Castes Finance and Development Corporation
(A Govt. of India Undertaking)

File No.: NSF-ADMN06(1)/1/2023-ADMN/ 80533

02.04.2024

M/s. Ashwani Kumar Yadav Security Agency (AKYSA) Private Limited (MSE)
(Service provider through GeM)
(Bid No. GEM/2023/B/4263966)

Sub: Contract for providing Manpower Services at our Head Office at SCOPE Minar, Laxmi Nagar, Delhi through GeM.

Sir,

This has reference to the Bid No. GEM/2023/B/4263966 Dated 04.12.2023 and your bid in response to the tender enquiry on the subject cited above. The undersigned is directed to convey the approval of the Competent Authority for awarding the Contract for providing Security Manpower Services in our Head Office located at 14th Floor, SCOPE Minar, Laxmi Nagar, Delhi - 110092, w.e.f. 16.04.2024 on the following terms and conditions:

Terms and Conditions:

1. The contract will be initially for a period of two years, which can be extended for further period subject to satisfactory performance by the Security Agency. The contract can be terminated by either party by giving one month notice.
2. You will provide 04 Unarmed Security Guards on duty to man two posts (one at Core-1 wing – CMD's wing and the other's at Core-2(near canteen, Core -II (near canteen) wing posted round the clock duty 24 hrs (total 03 Guards @ 8hrs per guard) and Core-1- CMD's wing manned by 01 Guards in one shift i.e 9:00 am to 6:00 pm or till CMD's office remain open.
3. The bio-data/profile of each guard along-with Passport Size photograph with relevant documents and Police verification report shall be submitted to the General Manager (Admin), NSFDC for inspection at the time of deployment of Security Personnel.
4. Total value of the contract shall be Rs. 23,41,007.93 for entire contract period for 04 unarmed security guards including EPF and ESI etc. Applicable taxes shall be deducted as per the Act. nsf@nsfdc.in



G. Anjali
Authorized Signatory

[Signature]

पंजीकृत एवं प्र. कार्यालय: 14वीं मंजिल, कोर 1 & 2, स्कोप मीनार, लक्ष्मी नगर जिला केंद्र, लक्ष्मी नगर, दिल्ली-110092
Regd. & H.O.: 14th Floor, Core-1&2, SCOPE Minar, Laxmi Nagar District Centre, Laxmi Nagar, Delhi-110092

ईमेल / Tel: 011-22054391, 22054392, 22054394, 22054398. फ़ैक्स / Fax: 011-22054365, 22054340

File No. NSF-ADMN06(1)/1/2023-ADMN/ 80533 E-mail: support-nsfdc@nsdc.in वेबसाइट / Website: www.nsfdc.org.in

Generated from NSDC by ITSM AN (TECHNICAL ASSISTANT MANAGER, NSDC) on 02/04/2024 2:03 pm

5. The payment will be made on monthly basis by online RTGS/NEFT on uploading of (a) bill/invoice on GeM at your end by 15th of following month, subject to furnishing proofs towards (a) release of payment (salary) to the Security Guards through in respective bank account (b) remittances of account of PF/ ESI with respective departments and (c) receipt of deposit of monthly return of previous month with EPFO/ESI etc.
6. NSFDCL shall have full rights to check your PF account on-line, confirming the payment for which necessary password shall be provided.
7. The duties to be performed by the Security Guards will be as per the directions of General Manager (Admin.) of the Corporation (NSFDCL).
8. Your firm will be fully responsible for the security and safety of the premises of our Head Office located at 14th Floor, Core-1&2, SCOPE Minar, Laxmi Nagar, Delhi-110092.
9. Your firm will accept full and exclusive liability for the wages, PF, Medical and Leave etc. for the personnel deployed by you and any other obligations referred under the respective Acts, now and thereafter imposed by the Government/Local Bodies from time to time.
10. Your firm shall comply with all Acts, Law or other Statutory Rules, Regulations, Bye-laws applicable with regard to the performance of the work included herein or touching this contract not limited but to Minimum Wage Act, 1948, Contract Labour (Regulations & Abolition) Act, Provident Fund Act from time to time and take such steps as may be deemed necessary in this regard. You shall keep the Corporation indemnified against all Penalties claims and liabilities of every kind for any violations of such Acts, Laws or Regulations etc., by your Agent or your staff.
11. NSFDCL will have no liability whatsoever concerning the persons deployed by you for the purpose. You shall keep the Corporation indemnified against all losses or Damages or Liability arising out of or imposed in the course of persons employed by you.
12. You shall make regular and full payment of Wages/Salaries and any other payment due to your employees and furnish necessary proof thereof from time to time, or as and when required.
13. All security personnel deployed by you will always be alert and in proper uniform. If any time any guard is found not performing his duties properly, you will have to replace him immediately on the recommendations of the General Manager (Admin), NSFDCL.
14. All security guards should be fully trained in the Fire Fighting Operations. In this connection, you have to maintain a record of their training particulars carried out from time to time.

15. It shall be entirely your responsibility to see that no unlawful act is done by your person while on duty in the office premises.

Geetanjali
Authorized Signatory

SM



16. In case, theft or loss of Corporation's property takes place due to the negligence or carelessness of Security Personnel's, your firm will be responsible and shall make good of the same.
17. If at any time during the period of contract, it is observed by the Corporation or its Authorized Representative that the services rendered by your Personnel are not satisfactory or any Terms of the Contract are violated, Corporation reserve the rights to terminate the Contract without any notice.
18. Any goods in your/your staff custody or control at the time of termination of contract by efflux of time or by notice or otherwise however, shall be handed over to the Corporation properly/promply.
19. It has been presumed that you have read and fully understood all the Terms and Conditions and instructions contained in the Tender Documents and parts/annexure thereof, on the basis of which you have submitted the referred quotation and subsequently offered this contract.

20. CHARTER OF DUTIES is as under for strict compliance by the Security Guards:

- i. To check the identity of employees entering the premises.
- ii. Checking/controlling/searching of staff engaged by various contractors as per policy of the Management.
- iii. Checking and keeping record outgoing materials through Gate Passes.
- iv. To inform and assist in operating Fire Fighting Equipment kept in the office.
- v. To report any untoward incident.
- vi. To prevent misuse of water/electricity etc.
- vii. To check any pilferage and implement anti-theft measures.
- viii. To maintain visitors and staff movement records, if desired by the Management.
- ix. Physical check of the Office Premises.
- x. Any other task allotted by the Management in the interest of the Security of the premises.
- xi. Any loss of equipment/item from the premises of the NSFDC office shall be charged to your firm, as per norms.
- xii. To keep proper watch & vigil of all assets viz. furniture, fixture, electric/electronic equipment, file, documents etc.
- xiii. To always remain alert and in proper uniform.

21. Performance Security

Your firm is required to deposit an amount of Rs.23,410/- (Rupees twenty three thousand four hundred ten only) | (rounded off) - 1% of total value of Rs. 23,41,007.93] towards non-interest bearing in the form of Direct Benefit Transfer (DBT) online through RTGS/NEFT in favour of National Scheduled Castes Finance and Development Corporation payable at Delhi. The same shall be refunded on satisfactory completion of contract and concluding audit of the same.

[Signature]



For National Scheduled Castes Finance and Development Corporation Ltd.

[Signature]
Authorized Signatory

22. Arbitration:

All disputes or difference, whatsoever, arising between the parties out of or relating to the construction, meaning and operation or effect of this contract or the breach thereof, shall be settled by arbitration in accordance with the rules of arbitration of the Indian Council of Arbitration and the award made in pursuance thereof shall be final and binding. The Chairman-cum-Managing Director of the Corporation shall be the Competent Authority to nominate Arbitrative officer for the purpose of this contract. The decision of the CMD, NSFDG will be final and binding on both parties.

The work order is being given to you in duplicate, a copy of which may please be signed & stamped and returned to the undersigned in token of your acceptance of work order in Toto within three days from the date of issue of this letter.

Thanking you,

Yours sincerely,



(Dr. K.C. Mahato)
General Manager (Admin.)



For National Security Agency (NSA) of India


Authorized Signatory

Counter foil



भारतीय स्टेट बैंक

STATE BANK OF INDIA

Branch South City - IIDate 04/06/24

Received ₹

From U. Cal. Ashwani KumarFor remittance of NEFT/RTGS by way of NEFT

(i) Transfer (only NEFT), (ii) Cash (only

NEFT), (iii) Cheque (NEFT/RTGS) using

cheque No. 736748favouring National ScheduleCoste Finance and dev.A/c No. 91072160000016IFSC Code CNRB0019050Beneficiary Bank & Branch CanaraBank, Nandan ViharAmount ₹ 23410

Bank's Charges ₹

Total ₹

(Rupees Twenty ThreeThousand Four Hundred

For office Use,

UTR No. SBIN524156788253

Branch Manager

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Journal compilation © 2004 Blackwell Publishing Ltd

Estimated Budget (including taxes and fees)	Amount \$
Estimated Budget (excluding taxes and fees)	\$
Estimated Budget (including taxes and fees)	Amount \$
Total Bid Price (Amount of Contract)	
Estimated Budget (including taxes and fees)	Amount \$

Contract Details	Amount \$
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SERVICE SPEC SPECIAL TERMS AND CONDITIONS FOR SECURITY MANPOWER SERVICE

1. Preamble

A. All Security Man Power Service contracts placed through GEM shall be governed by following set of Terms and Conditions

(i) General terms and conditions for Goods and Services;

(ii) Service SPEC contained in this document;

(iii) BID / Reverse Auction specific A/C

B. The above terms and conditions are in reverse order of precedence i.e. A/C supersedes Service SPEC which supersedes GTC - only in case of any conflicting provisions.

C. The above set of conditions along with Scope of service including price as enumerated in the Contract Document shall be construed to be part of the contract.

D. This document represents a Special Terms and Conditions ("STC") governing the contract between the Buyer and Service Provider. The purpose of this document is to outline the scope of work, Stakeholder's obligation and terms and conditions of all services covered as mutually understood by the stakeholders.

2. STAKEHOLDERS

The main stakeholders associated with this STC are:

i. Buyer

ii. Service Provider

The responsibilities and obligations of the stakeholders have been outlined in this document. The document also encompasses Service Level Agreement/ penalties in case of non-adherence to the defined terms and conditions. It is assumed that all stakeholders would have read and understood the same before signing the document.

This document is a key document in the project lifecycle. It provides a high-level overview of the project, including its purpose, objectives, scope, and risks. The PID is used to communicate project information to stakeholders and to guide the project team. It is a living document that is updated as the project evolves.

A. Scope of Service

The scope of the service is defined by the project charter. The scope of the service is defined by the project charter. The scope of the service is defined by the project charter.

B. The following are the key deliverables of the project. The deliverables are defined by the project charter. The deliverables are defined by the project charter. The deliverables are defined by the project charter.

Role and Responsibilities		
Role	Responsibilities	Responsibilities
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the 100th anniversary of the 1917 Russian Revolution.

Notes: This is a guest-generated file. No signature is required.

संक्षेप | Contract



संक्षेप संख्या | Contract No: GEM/2025/123456789

संक्षेप तिथि | Contract Generated Date: 20-04-2025

व्यवस्थापक विभाग Organisation Details: नाम Name: Central PSU विभाग Ministry: Ministry of Social Justice and Empowerment विभाग/विभाग Department: Department of Social Justice and Empowerment अधिकारी का नाम Officer Name: N/A पता Address: National Scheduled Caste Empowerment Department संस्था का पता/पता Office/Address: Government of India		खरीदार विभाग Buyer Details: अधिकारी का नाम Officer Name: Business Manager अधिकारी का पता Officer Address: 111, 123456789 अधिकारी का पता Officer Address: 123456789, 123456789, 123456789 अधिकारी का पता Officer Address: 123456789, 123456789, 123456789 अधिकारी का पता Officer Address: 123456789, 123456789, 123456789 अधिकारी का पता Officer Address: 123456789, 123456789, 123456789																						
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ABSTRACT: This study aimed to assess the effectiveness of a 12-week, low-intensity, supervised exercise program in improving the physical and psychological health of individuals with chronic low back pain (CLBP). The study was a randomized controlled trial involving 60 participants, divided into two groups: an intervention group and a control group. The intervention group participated in a supervised exercise program, while the control group received no specific intervention. Data were collected at baseline, 6 weeks, and 12 weeks. The primary outcome was the change in the Oswestry Disability Index (ODI) score, which measures the impact of back pain on daily activities. Secondary outcomes included changes in pain intensity, quality of life, and physical function. The results showed that the intervention group experienced significant improvements in ODI scores, pain intensity, and quality of life compared to the control group. These findings suggest that a supervised exercise program can be an effective non-pharmacological intervention for managing CLBP.

EXAMPLE: Disclaimer. All trademarks used herein shall be deemed to be owned by the company and its affiliates.

3. Server type/ID/DC of HMC Servers - as defined in Server Configuration table DIA for the license or term in for a product
 4. ID / Name / Account details, etc.

Table 1

Translation of the study terms and conditions are in reverse order of precedence (i.e. 200, Supplemental Service, Specify 573 and 572, Inclusive Service, Specify 573, priority of submission, date the CTR).

The names of companies used here are for identification purposes only and are not meant to be construed as an endorsement by the U.S. Coast Guard or the U.S. Department of Homeland Security of the products or services of the companies.

The document represents a confidential Swiss and Danish agreement between the Swiss and Danish President. The purpose of this document is to assist the work of the Swiss and Danish governments and to facilitate the work of the Swiss and Danish governments.

Abstract

The Agreement represents a Service Level Agreement ("SLA" or "Agreement") between the Buyer and Annual Comprehensive Stationwide Service Provider Agency. This Agreement outlines the terms of work, Stationwide Allocation and General Terms and Conditions of Service covered as they were mutually understood by the stationmaster.

1999, 2000, 2001, 2002, 2003, 2004, 2005, 2006, 2007, 2008, 2009, 2010, 2011, 2012, 2013, 2014, 2015, 2016, 2017, 2018, 2019, 2020, 2021, 2022, 2023, 2024, 2025, 2026, 2027, 2028, 2029, 2030, 2031, 2032, 2033, 2034, 2035, 2036, 2037, 2038, 2039, 2040, 2041, 2042, 2043, 2044, 2045, 2046, 2047, 2048, 2049, 2050, 2051, 2052, 2053, 2054, 2055, 2056, 2057, 2058, 2059, 2060, 2061, 2062, 2063, 2064, 2065, 2066, 2067, 2068, 2069, 2070, 2071, 2072, 2073, 2074, 2075, 2076, 2077, 2078, 2079, 2080, 2081, 2082, 2083, 2084, 2085, 2086, 2087, 2088, 2089, 2090, 2091, 2092, 2093, 2094, 2095, 2096, 2097, 2098, 2099, 2100, 2101, 2102, 2103, 2104, 2105, 2106, 2107, 2108, 2109, 2110, 2111, 2112, 2113, 2114, 2115, 2116, 2117, 2118, 2119, 2120, 2121, 2122, 2123, 2124, 2125, 2126, 2127, 2128, 2129, 2130, 2131, 2132, 2133, 2134, 2135, 2136, 2137, 2138, 2139, 2140, 2141, 2142, 2143, 2144, 2145, 2146, 2147, 2148, 2149, 2150, 2151, 2152, 2153, 2154, 2155, 2156, 2157, 2158, 2159, 2160, 2161, 2162, 2163, 2164, 2165, 2166, 2167, 2168, 2169, 2170, 2171, 2172, 2173, 2174, 2175, 2176, 2177, 2178, 2179, 2180, 2181, 2182, 2183, 2184, 2185, 2186, 2187, 2188, 2189, 2190, 2191, 2192, 2193, 2194, 2195, 2196, 2197, 2198, 2199, 2200, 2201, 2202, 2203, 2204, 2205, 2206, 2207, 2208, 2209, 2210, 2211, 2212, 2213, 2214, 2215, 2216, 2217, 2218, 2219, 2220, 2221, 2222, 2223, 2224, 2225, 2226, 2227, 2228, 2229, 2230, 2231, 2232, 2233, 2234, 2235, 2236, 2237, 2238, 2239, 2240, 2241, 2242, 2243, 2244, 2245, 2246, 2247, 2248, 2249, 2250, 2251, 2252, 2253, 2254, 2255, 2256, 2257, 2258, 2259, 2260, 2261, 2262, 2263, 2264, 2265, 2266, 2267, 2268, 2269, 2270, 2271, 2272, 2273, 2274, 2275, 2276, 2277, 2278, 2279, 2280, 2281, 2282, 2283, 2284, 2285, 2286, 2287, 2288, 2289, 2290, 2291, 2292, 2293, 2294, 2295, 2296, 2297, 2298, 2299, 2300, 2301, 2302, 2303, 2304, 2305, 2306, 2307, 2308, 2309, 2310, 2311, 2312, 2313, 2314, 2315, 2316, 2317, 2318, 2319, 2320, 2321, 2322, 2323, 2324, 2325, 2326, 2327, 2328, 2329, 2330, 2331, 2332, 2333, 2334, 2335, 2336, 2337, 2338, 2339, 2340, 2341, 2342, 2343, 2344, 2345, 2346, 2347, 2348, 2349, 2350, 2351, 2352, 2353, 2354, 2355, 2356, 2357, 2358, 2359, 2360, 2361, 2362, 2363, 2364, 2365, 2366, 2367, 2368, 2369, 2370, 2371, 2372, 2373, 2374, 2375, 2376, 2377, 2378, 2379, 2380, 2381, 2382, 2383, 2384, 2385, 2386, 2387, 2388, 2389, 2390, 2391, 2392, 2393, 2394, 2395, 2396, 2397, 2398, 2399, 2400, 2401, 2402, 2403, 2404, 2405, 2406, 2407, 2408, 2409, 2410, 2411, 2412, 2413, 2414, 2415, 2416, 2417, 2418, 2419, 2420, 2421, 2422, 2423, 2424, 2425, 2426, 2427, 2428, 2429, 2430, 2431, 2432, 2433, 2434, 2435, 2436, 2437, 2438, 2439, 2440, 2441, 2442, 2443, 2444, 2445, 2446, 2447, 2448, 2449, 2450, 2451, 2452, 2453, 2454, 2455, 2456, 2457, 2458, 2459, 2460, 2461, 2462, 2463, 2464, 2465, 2466, 2467, 2468, 2469, 2470, 2471, 2472, 2473, 2474, 2475, 2476, 2477, 2478, 2479, 2480, 2481, 2482, 2483, 2484, 2485, 2486, 2487, 2488, 2489, 2490, 2491, 2492, 2493, 2494, 2495, 2496, 2497, 2498, 2499, 2500, 2501, 2502, 2503, 2504, 2505, 2506, 2507, 2508, 2509, 2510, 2511, 2512, 2513, 2514, 2515, 2516, 2517, 2518, 2519, 2520, 2521, 2522, 2523, 2524, 2525, 2526, 2527, 2528, 2529, 2530, 2531, 2532, 2533, 2534, 2535, 2536, 2537, 2538, 2539, 2540, 2541, 2542, 2543, 2544, 2545, 2546, 2547, 2548, 2549, 2550, 2551, 2552, 2553, 2554, 2555, 2556, 2557, 2558, 2559, 2560, 2561, 2562, 2563, 2564, 2565, 2566, 2567, 2568, 2569, 2570, 2571, 2572, 2573, 2574, 2575, 2576, 2577, 2578, 2579, 2580, 2581, 2582, 2583, 2584, 2585, 2586, 2587, 2588, 2589, 2590, 2591, 2592, 2593, 2594, 2595, 2596, 2597, 2598, 2599, 2600, 2601, 2602, 2603, 2604, 2605, 2606, 2607, 2608, 2609, 2610, 2611, 2612, 2613, 2614, 2615, 2616, 2617, 2618, 2619, 2620, 2621, 2622, 2623, 2624, 2625, 2626, 2627, 2628, 2629, 2630, 2631, 2632, 2633, 2634, 2635, 2636, 2637, 2638, 2639, 2640, 2641, 2642, 2643, 2644, 2645, 2646, 2647, 2648, 2649, 2650, 2651, 2652, 2653, 2654, 2655, 2656, 2657, 2658, 2659, 2660, 2661, 2662, 2663, 2664, 2665, 2666, 2667, 2668, 2669, 2670, 2671, 2672, 2673, 2674, 2675, 2676, 2677, 2678, 2679, 2680, 26

The signatories of this Agreement do hereby declare that the terms, conditions and commitments are of such a nature as to require no further action to be taken by either party.

Table 1

Present a (finite) number and probability distribution (if service given to the customer)
 Show (finite) conditions for all the needed variables

To ensure that both the parties understand the consequences of each of the options, it is common to include in the contract that the

The agreement will take effect on July 1, 2017.

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The information and statements of the controller have been audited in this document. The document also encompasses privacy terms and penalties in case of non-adherence by the national bodies and controllers. It is assumed that all stakeholders would read and understand the same before signing the DSA. (Article 10)

DOI: 10.1002/for

The contract shall be an irrevocable lease, measure of funds and redemption of same (with a working administration) without any more payment. The RMC Center shall not put maintenance services in place which is indicated in the document. It is hereby indicated that the Maintenance Services (RMC) of equipment may be done and it is then more during survey of the contract. The scope of Annual Comprehensive Maintenance Services covers (general & specific) survey of the equipment under the program of our department as per the RMC/ITC and other documents attached to the agreement document.

Service provider shall display, install, transported and equipment service engineer for carrying out necessary maintenance services for the equipment as per best practice maintained practices / SOPs available at their location. Transportation charges should be made by Service Provider Agency/Company at the time of the equipment as a part of the service of the service provider agency. The SRS shall ensure that all equipment are maintained at optimum operating levels. All equipment maintenance required for the upkeep of the equipment will be carried by the Service Provider. The complete schedule of the necessary & complete maintenance activities will be provided by the service provider itself to the concerned authorities for reference of equipment at each location.

Comprehensive Annual Maintenance Contract Services for Laptop / ITB are

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2. Annual Maintenance Services (AMS)

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1. Agree Department shall ensure that the Service Provider gets the required access to location, group rooms for providing the services as per installation of equipment.
 2. Agree should maintain the correct model numbers of equipment & spare parts (if any) in the service provider for affected services including.
 3. Agree should also transfer any physical break down and repair to the service provider.
- d. Cost Department Clause:

*This addendum to the World Price Variance Clause in the long-term contracts to take care of the price movements in prices of various ingredients which regularly affect the selling price of the honey. Buyers are checking whether it includes the Price Variance Clause (PVC) in the contract through ATC for long term contracts. The additional payment of up to an amount of 0.05 per kg may differ according to new orders. Customers can request us "Call".

Service Provider Obligations

1. The SPA would get email notice on each of the system being maintained by them. These should correspond to the number of agreements to be maintained in a calendar region along with details of maintenance where these events are notified. If there is a change of the agreement under the SPA, the SPA will have to make changes to email accordingly. Designated person in charge (IT Systems) would send the firm's acknowledgment of the SPA and ensure this is binding under its supervision.
2. Service Provider should display sufficiently competent service engineers (engineers at user premises as per deployment details provided in bid document) to ensure proper safety of equipment and safe resolution of fault during the AMC period.
3. Complaint can be reported either independently or by e-mail to any person at helpdesk setup established by SPA at user premises as per provision of bid documents. Proper record of the complaints should be maintained by the AMC Vendor/Support Engineer at each computer location / user premises. SPA should provide system path and structure of escalation matrix to buyer/contractor at time of commencement of services.
4. The Service Provider should use suitable (transparent / traceable) software and repair the equipment. The AMC Vendor should have the required drivers / software for maintaining the computer system and peripherals and for configuring them. It required as per bid documents, service provider should also do the update / maintenance of operating system, software (installed or provided by user / installation of software, configuration of applications (links, etc) and updating of drivers, etc.
5. The Service Provider is required to maintain the log sheet which will include number of services provided during the contract period with date, time and part of the equipment got repaired or replaced with its proper make number and necessary details. Bidder shall provide quarterly call report and resolution time in pdf format format.
6. The Service Provider must fulfil the requirement of routine of prevention maintenance schedule. It required as per bid documents.
7. The contractor will maintain the confidentiality of any record of the computer system. The contractor will be required to take appropriate actions in respect of any personnel or device the obligations of non-use and non-disclosure of confidential information. Bidder's proposal shall include the obligations of non-use and non-disclosure of confidential information.

Special Terms and Conditions

1. The General Terms and Conditions defined in the Terms and Conditions for SAM Products and Services are applicable for this Service as well to the extent applicable.
2. The comprehensive maintenance includes preventive maintenance, monthly / quarterly as per bid and regular services of the various equipment and/or replacement of any items necessary for keeping the listed equipment in use and free from any defects/damage and to any undistributed call for corrective and maintenance services.
3. The user Departments shall include physically the equipment items, quantity, location, date of procurement/usage. Total problem count in (number of days meeting in one of bidding) made & closed is another the service provider to guide the last year. During the contract period call may be as per below as follows.
4. At the consumable articles (parts such as thermal resistor for starting of equipment and fuses, etc) and maintenance will be provided by the service provider at its own charge in the agreed the replacement of spare parts (except consumables) and materials will be provided by the service provider at its extra charge in the least. Except the list of consumable items if any will be indicated by bidder at time of bid submission.
5. Immediately on receipt of the service order, the service provider should give a report regarding taking over of the equipment for maintenance provision. It shall be the responsibility of the service provider to take the equipment with completely throughout the contract period. Also it shall give the equipment to the department / working location in safety of the contract. In security coverage of the equipment in contract period should be applied in the form of separate and documents as per the contract, penalty would be reduced.
6. In case of delay in attending to problems, breakdown of systems due to improper handling by service provider, potential on suitable behavior for violation of service level agreements shall be treated as reduced in the Penalty Clause.
7. The annual maintenance shall be carried out during office hours, primarily at the premises as specified in the work order. In case, the Service Provider finds that the equipment cannot be repaired on site, they should carry forward to their designated workshop for quick diagnosis/repair & return the functional equipment back to user at their own cost and risk after getting it repaired properly.
8. In case the Service Provider fails meeting maintenance requirements in terms of turn Repair time, failure to meet alternative arrangements by the vendor, replacement of the equipment to avoid loss of productivity. Under such circumstances Service Provider should reimburse the cost of such arrangements provided by the buyer/contractor. Alternatively buyer is free to deduct from scheduled payment of SPA.
9. The Service Provider shall ensure appropriate management of the equipment as per requirement indicated in bid documents. The performance/quality assessment used for replacement by the service provider will be of the primary of some make and functional capacity as stipulated in the system. Alternatively SPA authorize performance/quality assessment may be used for replacement by the service provider.
10. The Vendor will make sure that all the hardware works and in working condition in user premises. The vendor shall provide remote support as and when required during the AMC period/through any e-mail user to buyer. For contract clause, Bidder should provide the structure of escalation matrix and call logging mechanism for prompt response and issue within stipulated time frame.

Response Time

The response time is subject to the following during working hours

1. On-Site call is complete must be attended within 4 hours when no change of update with is required. However, in case of requirement of change of spare parts, the complete should be received within 48 hours of at (rough) majority of time should be notified in the first response itself. However, maximum period allowed for defect resolution shall be 48 hours.
2. In case the equipment is not repaired or an alternative system has provided, within the period of 48 hours from the time of failure reported, then the Buyer may choose to get the same repaired or get replaced by other equipment / system service, against with the cost / expenditure involved therein shall be reimbursed from the service provider.

System Uptime

The installation (site up) be worked out as follows:-

Total Machine's Uptime = [(No. of equipment under AMC) * No. of working day in a quarter]

Breakdown (B) = Cumulative sum of breakdown duration of all the equipment under AMC in days during the quarter

Percentage uptime = ((A/B) * 100)

The selected Bidder shall ensure minimum 99% uptime

Payment Terms

The payment will be made to AMC Service provider as indicated in bid documents after submission of invoice and update details to user management/ buyer. Payment as per SLA shall be made if applicable.

If bid document is more than 1 year, it will be made as quarterly basis if the services are continuing on submission of bill by the vendor on completion of each quarter after deducting penalty amount, if any.

Enhancements or increase of items, scale or scope of components, etc. will not affect the BMC value during the entire term of BMC. The difference shall be paid or claimed as a result of the above.

Branch of Contract

1. A penalty will be imposed if the reservation / implemented provision (per node month) is delayed above 80% in the pre-defined reservation time in the last 120 days.
2. If the service providers are not able to complete or turn up the job fully, they shall pay back the amount that any other customer's contracted service exceeds 80% of contracted reservation amount or spend on the deduction from the SL of Service Provider. If not, the amount will be returned.
3. A penalty will be imposed in case of failure to meet the defined system uptime.
4. The cumulative penalty cannot exceed 10% of the contract value. The deduction will be subtracted by the Buyer when the Buyer is provided with any products or other contracted services.

Penalty

Service Level Agreement		Penalty for breach	
SL No.	Basic Line Performance	Service Performance	
		1 Breach	2 Breach
1	Long Term Maintenance	Service / part replacement within 72 hrs	N/A
		N/A, will be charged from the order	
2	Range of carrying out AMC as per schedule	On time	Within 2 days after issued at scheduled time
		7% of billed amount	2% of billed amount
3	Failure to deliver AMC services	Zero	2% contract value
		Termination of contract	
Service Formula			
AMC Total per fixed per annum (includes 1st yr of implementation) = Quantity x Unit price / 12			

Global Note / APBG Detail

NA

Terms and Conditions

1. General Terms and Conditions

- 1.1 This contract is governed by the [General Terms and Conditions](#), conditions stipulated on the Product/Service as presented in the Marketplace.
- 1.2 This Contract between the Seller and the Buyer, is for the supply of the Goods and/or Services, detailed in the schedule above, in accordance with the General Terms and Conditions (GTC) unless otherwise superseded by Goods / Services specific Special Terms and Conditions (STC) and/or Bidding/Reverse Auction/Additional Terms and Conditions (ATC), as applicable.
- 1.3 All Gold Sellers / Service Providers are mandated to ensure compliance with all the applicable laws / rules / codes including but not limited to all Labour Laws such as The Minimum Wages Act, 1946, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972 etc. Any non-compliance will be treated as breach of contract and Buyer may take suitable actions as per Gold Contract.

Buyer Name and Address: XXXXXXXX XXXXXXXX

Note: This is system generated file. No signature is required.



CIN: U83000DL1989NPL034967



नेशनल शेड्यूलड कास्ट्स फाइनेंस एंड डेवलपमेंट कॉर्पोरेशन
(नास्ता सरकार का उपक्रम)
National Scheduled Castes Finance and Development Corporation
(A Govt. of India Undertaking)

No. NSF-ADMN06(6)/1/2022-ADMN/E/54293

20.02.2023

The reseller through GeM portal

Sub: Annual Maintenance Contract of Computer, Desktop, Peripherals & Networking Systems

Sir,

On the basis of specification based selection done in GeM, the undersigned is directed to convey the approval of the Competent Authority for awarding the contract for Annual Maintenance Contract of Computer Desktop, Peripherals and Networking system to your firm for a period of one year w.e.f. **01.03.2023**, on the following additional terms & conditions:-

A) Terms & Conditions:

1. The firm shall provide maintenance service from 9.30 a.m. to 6.00 p.m. (Monday to Friday) to keep the machines in good condition.
2. The contract period shall be initially for one year and the same can be extended for further period of one year subject to satisfactory services of firm as per approval of the Competent Authority.
3. The firm shall provide the Resident Engineer/Technician for full day throughout the working hours on all working days having knowledge of both hardware and software.
4. The service consists of preventive and corrective maintenance and includes carrying out of necessary repair and fittings of replaceable parts.
5. All kind of problems whatsoever nature related to the machine shall be attended to within 24 hours from the time of complaint, failing which penalty of Rs 500/- per hour may be deducted for delay after twenty four hours.
6. During the period of this contract, the firm will have to maintain the equipment in good working conditions. The firm will correct the faults and failures in the equipment. In case where the fault is not removed within 48 hours standby equipment would have to be provided.
7. The repair of the equipment will be carried out only in the office premises. However, if the equipment are required to be taken to the firm's workshop for

(Signature)

1

पंजीकृत एवं प्र. कार्यालय: 14वीं मंजिल, कोर 1 व 2, स्कॉपे मीनार, लक्ष्मी नगर डिस्ट्रिक्ट सेंटर, लक्ष्मी नगर, दिल्ली-110092
Regd. & H.O.: 14th Floor, Core-1&2 SCOPE Minar, Laxmi Nagar District Centre, Laxmi Nagar, Delhi-110092
फोन / Tel.: 011-22054381, 22054382, 22054394, 22054395, बीएस / Fax: 011-22054385, 22054349

some major repairs, the cost of any transportation and damages done to the equipment under repair in the firm's workshop will be borne by the firm.

8. The firm will also have to carry out preventive maintenance of PCs peripherals and accessories like cleaning dust from inside the equipment, removing spelt out ink, if any from inside the printer etc.
9. The services consist of physical cleaning of the items to keep the items in a good presentable form.
10. Preventive measures shall be provided once every month.
11. It will be a Annual Preventive Maintenance Contract for repairing and maintenance of equipment/ software throughout the contract period.
12. Annual Maintenance Contract will include Desktops (PCs) Laptops, Accessories, peripherals and networking system as mentioned in GeM portal.
13. Liquidity Damages/Penalty Clause: The Corporation reserves the right to cancel the contract and forfeit the EMD in case the quality of the service is not found to be of the desirable standard.
14. You will comply with all legal requirements involved/applicable in discharge of the assigned job/work.
15. Your firm shall not engage any sub-contractor or transfer this contract to any person in any manner.

H) Contract Amount:

1. The total contract amount of AMC shall be Rs. 4,11,000/- (Rupees four lakhs thirty one thousand nine hundred only) (including GST). Quarterly payment shall be made on submission of bills after three months on satisfactory completion of services to NSFDC. The firm shall deposit with NSFDC proof of on-line payment of PF & ESIC with respective departments such as challan and receipt of PF/ESIC.
2. The payment to Engineer/Technician will be made by the firm on monthly basis through on-line transaction/RTGS/NFT from your end.
3. NSFDC shall have full rights to check the PF account on-line, confirming the payment for which necessary password shall be provided.
4. Taxes shall be deducted as per prevailing rules.
5. It may be noted that the above contract amount will be in force for the period of contract. No increase on account of any reason will be entertained during the



2

contract period except revision in Minimum Wages, if applicable. Monthly review of quality of job rendered shall be done by NSFDC.

6. The contract is liable to terminated by one month notice from either side.

C) Performance Security:

Your firm is required to deposit an amount of Rs.30,000/- (Rupees thirty thousand only) towards Performance Security Deposit (non-interest bearing) in the form of DD/On-line through NEFT/ FDR in favour of NSFDC and payable at Delhi. The security shall be refunded on satisfactory completion of contract, subject to clearance of Audit.

D) Arbitration:

All disputes or difference, whatsoever, arising between the parties out of or relating to the construction, meaning and operation of effect of this contract or the breach thereof, shall be settled by arbitration in accordance with the rules of arbitration of the Indian Council of Arbitration and the award made in pursuance thereof shall be final and binding. The Chairman-cum-Managing Director of the Corporation shall be the Competent Authority to nominate the Arbitration Officer for the purpose of this contract. In case of any dispute, the decision of the CMD, NSFDC shall be final and binding.

You are requested to communicate the acceptance of this contract within one week from the date of issue of this letter.

Thanking you,

Yours sincerely,



(K.C. MAHATO)
GENERAL MANAGER (ADMIN.)

Sanction of the competent authority is hereby conveyed for incurring an expenditure of amount as above towards the cost of purchase of land and building on the Seller's behalf of the Seller for supply of Gas services as per the contract for making payment to the Seller subject to deduction of TDS as applicable.

Organisation Details		Buyer Details	
Name:	Central PSU	Name:	M/S Bhatia
Mailing:	Ministry of Social Justice and Empowerment	Description:	Bussines Manage
Department:	Department of Social Justice and Empowerment	Total Eo:	Contract Agreement No.
Organization Name:	N/A	SATP:	CHANDAN SINGH
Office Name:	National Skill Development Finance and Guarantee Insurance Scheme	Address:	APDC, 1st Floor, SCOP Floor, Canal Bagh District Court, Sports Bagh JALGAON - 360001

Private and Professional Conduct

Disposition of official providing Administrative approval	General Manager
WFO Competent Authority (Official Approval Requested)	NO
Budget availability	YES
Disposition of official providing Televised approval	General Manager
Disposition Factors (Budget Head of Account)	YES
WFO Competent Authority Date Recd	NO
WFO Competent Authority Date Canceled	NO
Technical Fee	NO
Salary	NO
WFO Case	NO
Event No	YES

Twitter Controller

Company Name:	DOO BARNETAC
E-mail ID:	info@barnetac.com
Address:	DOO BARNETAC Sofia, Bg 1000-11000

IMPROVED QUALITY

#	Service	Ordered Quantity	Price per Quantity	Contract Period	Billing Cycle	Est. Amount
1	Annual Maintenance Service - Desktops, Laptops and Peripherals Call to Dell, P/C, Inc	400	\$115.00	Start Date: 01/01/2025 End Date: 12/31/2025	Monthly	\$46,000.00
Total Order Value: \$46,000						\$46,000.00

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[illegible]

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5. The power under the power delegated to the Government of Karnataka to schedule 7 of the Delegation of Financial Power Rules, 1978 as amended from time to time or as per available delegation of financial power rules as approved and amended from time to time by the competent authority of the State Government.

NOTE: This is a scanned document. No warranty is provided. For more information, please visit www.pearsoned.com.



CIN: U23000DL1989NPL032967



नेशनल शेड्यूलड कास्ट्स फाइनेंस एंड डेवलपमेंट कॉर्पोरेशन (भारत सरकार का उपक्रम)

National Scheduled Castes Finance and Development Corporation
(A Govt. of India Undertaking)

No. NSFDC/Admin./53800

08.05.2026

Reneller through GeM portal

Sub: Contract for AMC of Telephone Instruments

Sir,

As per selection of required specifications for hiring of services for AMC of EPABX System and Telephone cabling through GeM portal. The undersigned is directed to convey the approval of the Competent Authority for providing Annual Maintenance Contract for Telephone Instruments and Plan Systems for a period of one year w.e.f. 10.05.2026, on the following terms and conditions:-

Terms & Conditions

1. Repair of Telephone Instruments "as and when required/called for".
2. Repair/Replacement of all parts "as and when required".
3. Any other service pertaining to the effective performance of the Telephones required from time to time.
4. The contract amount/charges fixed will remain in force for a period of one year and no increase on account of any reasons, whatsoever, will be entertained during the contract period.
5. It has been premised that you have read and fully understood all the terms & conditions and instructions contained in the Tender document and parts/annexure thereof, on the basis of which you have submitted the referred Tender and subsequently awarded this contract.
6. You will comply with all legal requirements involved/applicable in discharge of the assigned job work.
7. The Corporation (NSFDC) reserves the right to cancel the contract and forfeit the Performance Security in case the quality of the service is not found to be of the desirable standard.
8. All complaints should be attended to within 24 hours of lodging, failing which an amount of Rs.100.00 may be deducted for each day of delay.
9. In case unsatisfactory services, the NSFDC has the right to cancel the contract, at any point of time, by giving one month's notice.

CONTRACT AMOUNT:

Rs.54,998/- (Rupees fifty four thousand nine hundred ninety eight only) .

The rates/charges applicable towards providing Comprehensive Annual Maintenance Contract for Telephone Instruments, Networking and EPABX System:

- a) The contract would be for one year and AMC charges would be paid in advance, provided Bank Guarantee of equivalent amount is provided. Otherwise the payment would be made on quarterly basis after expiry of each quarter subject to satisfactory rendering of services.
- b) GST shall be applicable as per the prevailing rules and inclusive in the contract rates.

Performance Security Deposit:

You are required to deposit an amount of Rs. 3,000/- (Rupees three thousand only) towards non-interest bearing Performance Security. This amount is refundable subject to satisfactory services rendered by the firm. The refund claim shall be considered at the end of the contract period.

Arbitration:

All disputes or difference, whatsoever, arising between the parties out of or relating to the construction, meaning and operation or effect of this contract or the breach thereof, shall be settled by arbitration in accordance with the rules of arbitration of the Indian Council of Arbitration and the award made in pursuance thereof shall be final and binding. The Chairman-cum-Managing Director of the Corporation shall be the Competent Arbitration officer for the purpose of this contract.

You are requested to communicate the acceptance of this contract within Ten days from the date of issue of this letter.

Thanking you,

Yours sincerely,



(Harbhajan)
MANAGER (Admin.)

Report ID: 12345 Contract Generated Date: 08-May-2025

winning Procurement Mode: Lowest price by comparison.)

Consignee Details			
ID	Consignee Name & Address	Item Description	Quantity
1	ABC Company, 123 Main Street, City: New York, State: NY, Zip: 10001 Phone: (212) 555-1234 Email: info@abc.com	Various electronic components	1

On-Site Service Provider Details	
On-Site Staff/Field Sales Rep	John Pomeroy
On-Site Staff/Company Name	EXPERTECH COMMUNICATIONS
On-Site Contact Name	John Pomeroy
On-Site Contact ID	john.pomeroy@exco.net
On-Site Address	2001 BAYVIEW SQUARE DRIVE, SUITE 200 NEW YORK, NY 10021
On-Site Phone/Fax/Email Address	HYDRAVIEW 1100000000 john.pomeroy@exco.net
On-Site Staff/Field Sales Rep	John Pomeroy
On-Site Staff/Company Name	EXPERTECH COMMUNICATIONS
On-Site Contact Name	John Pomeroy
On-Site Contact ID	john.pomeroy@exco.net
On-Site Address	2001 BAYVIEW SQUARE DRIVE, SUITE 200 NEW YORK, NY 10021
On-Site Phone/Fax/Email Address	HYDRAVIEW 1100000000 john.pomeroy@exco.net

*जिनके नाम के पाल में GST/TAX इनवाइस देना किया जाएगा। (GST / Tax Invoice to be raised in the name of - Buyer)

सेवा सुरु तिथि (period) : Service Start Date (start by) : 11 May 2024

def nm) Category Name : Annual Maintenance service - ERP-BIT System

South may follow cyclic quarterly

Item Description	Quantity	Cost per STWAT System per Access
Access		
Hardware of STWAT system	1set	
Technology/Architecture of STWAT system	Hybrid (No compression based also supporting SIP protocol)	
Number of Extension point (Hybrid Extension (HXL)mg)	128	
Number of Digital Phone (mg)	16	
Number of Analog/Fax line (mg)	8	
Number of SIP Phones (mg)	8	
Number of SIP Trunks (mg)	NA	
	1	54000

The scope includes Operating up to the Current Duration/Contractual obligation as defined by the Buyer:

1. Hardware/Maintenance Service (HMS)-Monthly/Quarterly as indicated in SIA
2. Annual Maintenance Services (AMS)
3. Break/Quick Service/Repair (BQS)

5. Terms and Conditions:

5.1 Buyer's Obligations:

- 5.1.1 The Buyer should maintain the correct stock numbers of equipment / spare parts or part kit, etc. to the Service Provider. The details shall include the OEM's system and other items covered under the scope of AMS service.
- 5.1.2 The Buyer shall nominate a focal officer/representative from the organization to coordinate with Service Provider to facilitate proper co-ordination.
- 5.1.3 The Buyer shall ensure that the Service Provider, or its authorized personnel, given the required access to systems/equipment for providing the services as per Contract.
- 5.1.4 The Buyer shall fully (personnel included) specific attention/work requirements related to the AMC of STAAD / SCOTTD shall be provided by the Buyer with approval of competent authority at the rate of 8/4/22.
- 5.1.5 It shall include complete level of the site location/building where STAAD systems are located/installed they be attended by the Buyer or Service Provider after permission of the Contract.
- 5.1.6 It is understood to include from whatever cause in the company/Company to take care of the hardware/software in priority of various incidents which major affect the normal work of the service. Buyer are therefore advised to include the Force Majeure Clause (FMC) in the contract document through ATO for long term Contracts. The additional payment, if any, in account of FMC can be done after 60 days from when the contract is developed as STAAD.

5.2 Service Provider Obligations:

- 5.2.1 The Service Provider should give stock number on start of the system being maintained by them. These should correspond to the number of equipment to be maintained in a separate report along with details of components where they are placed/located. If there is shifting of the equipment under the AMC, the Service Provider will have to make changes to record accordingly. Detailed model/other report issued by the Service Provider must be used and ensure that to be done under the supervision.
- 5.2.2 The Service Provider should supply necessary component service engineer / engineers as Buyer prefers or as defined by the Buyer. The day/night service of engineer / engineers as mentioned and document to ensure proper timing of equipment and spare replacement of fault during the AMC period.
- 5.2.3 The complaint must be registered either telephonically or by email and personal help is asked by the Service Provider or Buyer personnel must be attended to the fault reported by the Buyer or as defined by the Buyer.
- 5.2.4 The complaint should be reviewed by the Service Provider Support Engineer at each complete faulted / Buyer's problem.
- 5.2.5 The Service Provider should use suitable instruments / tools to examine and repair the equipment. The Service Provider should have the required software for diagnosing the problem and for configuring them. If requested by the Buyer in Addendum of the ATO, the Service Provider should also be responsible for the coding / maintenance of operating system, software installation provided by user, installation of software, configuration of application software and updating of drivers etc.
- 5.2.6 The Service Provider is required to maintain the log sheet/diary and include overview of services provided during the Contract period/this diary is given of the equipment repaired or replaced along with model number and necessary details.
- 5.2.7 The Service Provider must take the responsibility of number of personnel and material services/charges as per Contract.
- 5.2.8 The Service Provider will maintain the confidentiality of any or all data exchanged during the period of the Contract. The Service Provider will be obligated to take appropriate action in respect of all personnel to ensure the safeguarding of their data and confidentiality of confidential information.

5.3 Other Terms & Conditions:

- 5.3.1 The comprehensive maintenance includes preventive maintenance monthly / quarterly and repair services of the service equipment, spare replacement of any parts necessary for keeping the system equipment work and free from any defects/damage and its any considerable call for services and maintenance as well.
- 5.3.2 The Buyer shall inform the Equipment Name, Quantity, Location, Invoice Date, Shift/Period of operation (if any), make & model to enable the Service Provider to prepare the equipment work.
- 5.3.3 All the consumable articles / parts with an internal request for repairing of equipment and machinery, repairs and maintenance will be provided by the Service Provider at no extra charge to the Buyer.
- 5.3.4 Once the Contract awarded, the Service Provider must give a report regarding using every of the equipment. It must be the responsibility of the Service Provider to make the equipment work satisfactorily throughout the Contract period, should have used the equipment for the department in working condition occupancy of the Contract. In case any damage to the equipment is found, the Buyer shall permit/should make necessary deductions as per the defined SIA at the time of making payment to the Service Provider.
- 5.3.5 In case of delay in assembly problems, breakdown of system due to improper handling by Service Provider personnel etc., suitable deduction for violation of Service Level Agreement shall be taken as indicated in the Deduction Clause.
- 5.3.6 The annual maintenance shall be carried out primarily at the premises as specified in the work order. During office hours, in case, the Service Provider finds that the equipment cannot be repaired or else they should carry and deliver the equipment back to their workshop and make get it repaired promptly.
- 5.3.7 To save the Service Provider rate in software to the Buyer (hardware / equipment, etc.) Buyer must make appropriate arrangements for the re-arranged hardware. Then Service Provider should maintain the use of such arrangements.
- 5.3.8 The Service Provider, as per valid and responsibility of the Client/Owner of Buyer, shall ensure appropriate development of the equipment.
- 5.3.9 The parts / components / sub-assemblies used for repair/replacement by the Service Provider will be of the preference of same make and found in the capability as originally available in the system.
- 5.3.10 Preventive periodic maintenance report from the Service Provider should be submitted to the client/owner as per the defined frequency.
- 5.3.11 The OEM's Spare Part Maintenance by the Service Provider shall be as per industry standard/ Maintenance manual of the OEM's system. The parts/components/sub-assemblies used for repair/replacement by the Service Provider will be of the same make and functional capacity as originally available in the system.
- 5.3.12 In case of delay in handling of problems, breakdown of STAAD system due to improper handling by the Service Provider's personnel then Deduction for violation of Service Level Agreement shall be taken as indicated in the Deduction Clause.

3.3.13 After sampling, test report when required will include inspection equipment working condition should be obtained from concerned Super Market Office.

3.3.14 Service Provider shall provide minimum warranty of 12 (twelve) months for the replaced part from date of work replacement report.

3.3.15 The Service Provider will make sure that all the hardware assets are in working condition in Super Market. The Service Provider shall provide service support as and when required during the AMC period without any extra cost.

3.3.16 The Service Provider shall be fully responsible for all the activities representation / employees / agents and shall fully indemnify the Buyer for any kind of losses or damages caused by its representation / employees / authorities, the Buyer shall not be responsible for any claims from any representation / employees, acting on behalf of or employed by the Service Provider. The Service Provider shall wholly and fully be responsible for any such claims.

3.3.17 The Service Provider shall be vicariously responsible for compliance of relevant and applicable standards/regulations/instructions/guidelines, etc. as issued from time to time by the Competent Authority.

5.4 Response Time

In case of the requirement to replace the part, the complaint must be attended within a period of 24 hours by the Service Provider. However, in case of replacement of storage of spare part, starting complaint should be resolved within 48 hours of notifying the Service Provider. The Service Provider should undertake to rectify the majority of faults in the first response hour. However, maximum period allowed for rectification shall be 48 hours.

In case the system is not repaired, or an alternative system not supplied within the period of 48 hours from the time of failure reported, then the Buyer may choose to get the same repaired by or replaced from any other agency/agency previous and the cost and expenditure incurred thereon shall be recoverable from the Service Provider.

5.5 System Uptime

The breakdown time will be worked out as under:

Total Machines Deployed = 003 of equipment under AMC * No. of working day of a quarter

Breakdown (H) = Cumulative Sum of breakdown duration of all the equipment under AMC in that quarter the quarter

Percentage uptime = $\frac{24 \times H}{H + T} \times 100$

The selected bidder shall ensure 99% uptime.

6. Payment Terms and Conditions

6.1 Payment shall be made from the Service Provider (including the amount owing in cash partial along with other relevant documents) and after completion of service. Delivery Receipts Certificate (DRC) to be signed for the submitted invoice.

6.2 All documents if applicable will be submitted/collected during AMC period before making the payment. Payment will be made through bank transfer only and in no circumstance, payment shall be made through cash/cheque payment.

7. Deductions / Unpaid Damages Etc.

The Service Provider shall be responsible for full compliance of its terms and conditions of the AMC. In case of non-compliance of Service obligations, deduction per default will be imposed as per S.A. Non delivery of service in time, not starting work in time violation of working hour and violating requirements concerning health etc. will be considered as a major default and the Buyer shall have right to terminate the Contract as per Termination Clause.

Deduction to be imposed if the resolution / maintenance including full replacement is delayed above 48 hours

If the Service Provider is not able to complete or turn up for the work, then Buyer can void the services from any other local Service Provider / local technicians and the amount or amount/amount repair or replacement can be deducted from the bill of Service Provider / Unpaid due amount.

The cumulative deduction period would 10% of the Contract value for that period. The AMC may be terminated by the Buyer once this limit is reached/without any provision in other Contractual terms, if any.

Defaulted will be imposed by the Buyer for the following:

S. No	Service Level Agreement	Super User Performance	First default	Second default	Third default and subsequent defaults
1	Delay in meeting the AMC Service	AMC Extension to work within maximum 2 weeks for each of the Contract	Termination of Contract		
2	Log sheet Not maintained	Log sheet to be maintained Per hour / per maintenance call coming on call	Warning to be given	3.5% will be charged from the order	7% will be charged from the order
3	Delay in carrying out preventive/ corrective maintenance as per schedule	It to be carried out within 48 hours when due	0.5 % of billed amount for every day delay	0.5 % of billed amount for every day delay	0.5 % of billed amount for every day delay
4	Delay in carrying out repairs where no spare part change is required	4 hours of reporting	1 % of billing amount for the quarter for every one day delay	2% of billing amount for quarter for every one day delay	3% of billing amount per quarter for every one day delay
5	Delay in carrying out repair or where change of spare part is involved	Should be resolved within 48 hours of reporting of complaint	0 % of billing amount for the quarter for every one day delay	0 % of billing amount for quarter for every one day delay	0 % of billing amount per quarter for every one day delay
	Non provision of proper delivery				

6.	shall be resources employed by Service Provider across supply of services and	Should be provided	Rs. 200	Rs. 750	Rs. 1000 for 10% and subsequent default.
7.	in the employees of Service Provider is liable to have misconduct or involvement in any manner or need it to any manner behaviour misconduct or employees of Buyer organization or other employees of Service Provider	The each resource should be exempt	Rs. 1500 and resource to be terminated by	Rs.2000 and resource to be terminated by	Rs.3000 and resource to be terminated by
7.1	The overall deductions (2.1) shall be capped at 10% of the Invoice value.				
7.2	The amount of deductions (2.2) may be adjusted or set off against any surpluses in the Service Provider account in any other agreement with the Buyer.				
7.3	All recovery variations leading to a dispute at the end of the Contract will be debited to the Buyer's accounts.				
8. Termination of Contract					
The agreement shall come to an end upon completion of the Contract Period or shall be terminated for the following reasons:					
8.1 Misrepresentation: The Contract may be terminated if and on mutual consent in case the vendor provides proper required Certification (based on actual records) and not attach any such keywords other than payment of Invoice issued till the date of termination (including notice period).					
8.2 Breach of Contractual obligations: The Buyer shall have the right to terminate the Contract by giving written notice of 30 days to the Service Provider. If the Service Provider breaches a material provision of this Contract where that breach is not capable of remedy or if the Service Provider breaches any provision of this Contract and fails to remedy the breach within 14 (fourteen) days following such a request, it is deemed.					
8.3 Breach of SLA: This Contract may also be terminated by the Buyer if the cumulative default from 1.12 that is 10% of the Contract value.					
However, termination of this Contract shall not affect any accrued rights or remedies of either party.					
9. Service Formula					
Rate per LTAB, for each service provided of all applicable fees X Quantity = Contract Period Cost.					

Product Form | PRG Detail

NA

Other all other Terms and Conditions

1. General Terms and Conditions

1.1 This contract is governed by the [General Terms and Conditions](#), conditions stipulated to this Product/Service as provided in the Marketplace.

1.2 The Contract between the Seller and the Buyer, is for the supply of the Goods and/or Services, detailed in the schedule above, in accordance with the General Terms and Conditions (GTC) unless otherwise stipulated by Goods / Service specific Special Terms and Conditions (STC) and/or B2B Reverse Auction Additional Terms and Conditions (ATC), as applicable.

1.3 All G&S Sellers / Service Providers are mandated to ensure compliance with all the applicable laws / rules / codes including but not limited to all Labour Laws such as The Minimum Wages Act, 1948; The Payment of Wages Act, 1936; The Payment of Bonus Act, 1965; The Equal Remuneration Act, 1976; The Payment of Gratuity Act, 1972 etc. Any non-compliance will be treated as breach of contract and Buyer may take suitable action against G&S Contract.

Notes

1. Service Providers who report to receive instructions under the contract terms on G&S portal. Timely invoice submission is mandatory for deliveries, without payment processing, and will go into arrears as per the terms and conditions.

2. The Buyer agreement has been entered for this contract. The service provider can claim additional charges, if applicable, in the invoice. Any additional charges must be supported with documentary evidence.

Buyer (Buyer will not be) and seller (seller will be).

Note: This is purely generated by. No signature is required.



CIN: U93000DL1980NPL034007
नेशनल शेड्यूल्ड कास्ट्स फाइनेंस एवं डेवलपमेंट कॉर्पोरेशन
(भारत सरकार का उपक्रम)
National Scheduled Castes Finance and Development Corporation
(A Govt. of India Undertaking)

150

NSFDC/ADMN/2024-25/80376/5508

Date: 01.05.2025

M/s. Rapid Security Facility
Management Service,
R-201A, Vani Vihar,
Uttam Nagar,
New Delhi. -1100 59

Subject: Extension of Contract for providing Manpower Services.

Sir,

This has reference your letter No. RS/2024-25/057, dated 25.02.2025 on the subject cited above.

In this connection, the undersigned has been directed to convey the approval of your request for extension of contract for providing Manpower services for the period of one year w.e.f dated 01.05.2025 on same rates and same terms conditions of the contract done through GeM Portal. (GeM No. 511687724304019 dated 26.04.2024)

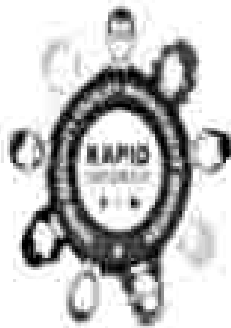
You are requested kindly acknowledge this letter and send the duplicate copy of this letter duly signed and stamped by the authorized signatory of your firm.

Thanking you



Yours sincerely

(Dr. K. C. Mahato)
General Manager (Admin.)



GSTIN: 07ABEF9924DN12X

RAPID SECURITY FACILITY MANAGEMENT SERVICES

Ph: 9132263228 E-mail: rapidsecurity@yahoo.com
G-1/51B, New Dal Mill Road, Uttam Nagar New Delhi-110059

REF: RS/2024-25/013

Date-14/06/2024

To,
The Ministry of Social Justice and Empowerment
Department of Social Justice and Empowerment
National Scheduled Castes Finance And Development
NSFDC, 14th Floor, SCOPE Minar, Laxmi Nagar District
EAST DELHI, DELHI-110092, India

Reference : Contract No: GEMC-511687724304019 dated 26-Apr-2024
BP No.: Jbid/RA/PBP No.: GEM/2023/TB/4222034

SUBJECT : Undertaking Regarding Submitting the Epf,Esic & Gst Challan

Dear Sir,

With reference to above mentioned Gem Contract-511687724304019 we are submitting the invoice for the month of May-2024(Invoice no. RS/24-25/017 dated 14/06/2024) for providing manpower outsourcing service in your department.

Further we are obliged to submit the EPF, ESIC & GST challan in upcoming month invoice (i.e. June-2024).

Kindly process our invoice and do the needful.

Looking forward to your kind co-operation.

Thanks & Regards,





ICICI Bank Limited.

NON TRANSFERABLE
NON NEGOTIABLE

Customer ID:

Account No:

228411305

228411305

JOINT BANK ACCOUNT

No. 21864056

FIXED DEPOSIT RECEIPT

Branch

Date: 12-06-2024

As of: 12-06-2024

* Received from

INDIVIDUAL ENTREPRENEURIAL FINANCIAL AND INVESTMENT CORPORATION

1/10/2024 TO 1/10/2025 NEW DELHI, INDIA

1/10/2024 TO 1/10/2025

1/10/2024 TO 1/10/2025

Amount Rs

Deposit payable to:

* As Fixed Deposit (Traditional Plan) for Cumulative Fixed Deposit (Reinvestment Plan) for

Days: months: years:

* Interest at
at quarterly rate

Rs. a. payable

* Repayable to:

Rs.

Unlimited Auto Save Rs Auto Closure

* Maturity Value of Cumulative Fixed Deposit

Rs. 1.75 Not-Auto Renewal

Auto Closure

TRAILER: 12864056

Deposit Received With Thanks
For ICICI Bank Limited.



AUTHORIZED SIGNATORY

REPORTING: As per the Reserve Tax Act, 1961, every person who receives income on which TDS is deductible shall comply with the TDS, 1961, which TDS shall be deducted at applicable rates as per prevailing income tax provisions for domestic deposits and for NRE deposits.

The account is primarily intended to hold funds for the purpose of saving and the withdrawal facility shall be available based on the Bank's prevailing policy which is available to the customers of branches near receipt. (i) Depositor(s) are not for giving any receipt or receipt any other document before the maturity date, wherein the entire maturity proceeds shall be automatically moved from the maturity date for a period equal to original term of the FD at the prevailing interest rate. (ii) Depositor(s) are not for receipt within 15 days of the maturity date. (iii) In case of premature withdrawal all applicable charges required for early withdrawal shall be received from the account holder.

Signature of the Account Holder (s)

In case of premature withdrawal all applicable charges required for early withdrawal shall be received from the account holder.

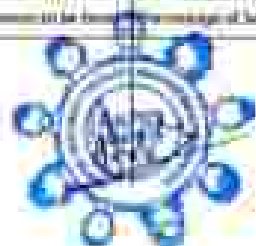


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[illegible][illegible][illegible]

नोटिफिकेशन के तहत नई GST/TAX इवॉल्यूशन को जितना जरूरी होगा। GST / Tax Invoice to be raised in the name of - Buyer

[illegible]



Spills & Site gauges (Total value without drums)(H4)	100000.00
gas cylinders (Total value without H4)	0
Spills and gauges (Total value including Autoclaves)	100000.00

[illegible]

1

888-888-8888 | Company Name - Maryland Delineating Services / MDSinc.com

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[illegible]

Journal of Management Education 33(10)

[illegible]

books & like genres (total value without discounts)	240000
genres like (total value, discounts)	3
books with genres (total value including discounts)	240000

1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	33	34	35	36	37	38	39	40	41	42	43	44	45	46	47	48	49	50	51	52	53	54	55	56	57	58	59	60	61	62	63	64	65	66	67	68	69	70	71	72	73	74	75	76	77	78	79	80	81	82	83	84	85	86	87	88	89	90	91	92	93	94	95	96	97	98	99	100
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• **Developmental Stage 1: Sensorimotor**

© 2014 | Company Name: Management Consulting Services | Website: www

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Work Description		Number of Respondents	Percentage of Respondents (%)
Job Category	Unskilled		
Type of Employer	Private		
Size of Employer	Medium		
Education Qualification	10		
Specialization	Not Applicable		
Field of Specialization	Not Applicable		
Specialization for PG	Not Applicable		
Experience	3 to 7 Years		
Gender	Male		
Marital	Married		
Minimum daily wage (INR exclusive of GST)	400 to		
Others (INR per day)	0		
OTL (INR per day)	0		

[illegible]

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Library Description		Number of Faculty	Percentage of Faculty (range indicative of 50%)
Full Catalog	Full Catalog		
Table of Contents	Table of Contents		
List of Authors	List of Authors		
Abstracts & Bibliography	Abstracts & Bibliography		

Specialization	Not Specified
Specialization	Not Specified
Specialization for PI	Not Specified
Experience	1 to 3 Years
Gender	NA
Marital	NA
Minimum daily wage (Dh) exclusive of GST	271.25
Minimum DH per day	2
Min DH per day	2
OT (hourly charge) (DH per hour)	2
Optimal Allowance (DH per day)	2
Optimal Allowance (DH per day)	2
Optimal Allowance (DH per day)	2
OT (DH per day)	27.25
Provision Fund (DH per day)	25
Number of working days in a month	22
Contract Duration of Employment in months	12

9

9.45

part 1 (Total Gross Amount)

1. Minimum daily wage (Dh) exclusive of GST (DH per day) Provision Fund (DH per day) OT (hourly charge) (DH per hour) Optimal Allowance (DH per day) Optimal Allowance (DH per day) Optimal Allowance (DH per day) OT (DH per day) Provision Fund (DH per day) Number of working days in a month Contract Duration of Employment in months

Break 100 per day (hourly rate without overtime)	10000.00
gross pay (hourly rate without OT)	2
Break 100 per day (hourly rate including overtime)	10000.00

with overtime (hourly rate)	
-----------------------------	--

with overtime (hourly rate)	
-----------------------------	--

part 2 (Amount of Contract)

with gross pay (hourly rate including overtime and overtime)	10000.00
--	----------

with gross pay (hourly rate including overtime and overtime)	10000.00
--	----------

with gross pay (hourly rate including overtime and overtime)	10000.00
--	----------

Service Level Agreement**Minimum Contracting Service - Minimum Wage Based****1. Agreement Overview**

This is a Service Level Agreement (SLA) or Agreement between the Buyer and the Seller for providing services. The purpose of this Agreement is to define the scope of services, the level of service, the terms of payment, and the responsibilities of both parties. This Agreement shall be subject to the terms and conditions of the contract and the terms of the contract.

The services covered by this SLA shall be governed by the following set of terms and conditions:

1.1. Scope and Coverage of the SLA

1.1.1. The SLA shall cover the services and conditions (SLA) of the Seller's contract shall include the services and conditions (SLA) of the Seller's contract.

1.1.2. The SLA shall cover the services and conditions (SLA) of the Seller's contract shall include the services and conditions (SLA) of the Seller's contract.

The SLA shall cover the services and conditions (SLA) of the Seller's contract shall include the services and conditions (SLA) of the Seller's contract. The SLA shall cover the services and conditions (SLA) of the Seller's contract shall include the services and conditions (SLA) of the Seller's contract.

1.2. Scope and Coverage

The purpose of this Agreement is to ensure that the services and conditions (SLA) of the Seller's contract shall include the services and conditions (SLA) of the Seller's contract. The SLA shall cover the services and conditions (SLA) of the Seller's contract shall include the services and conditions (SLA) of the Seller's contract.

1.2.1. The SLA shall cover the services and conditions (SLA) of the Seller's contract shall include the services and conditions (SLA) of the Seller's contract.

1.2.2. The SLA shall cover the services and conditions (SLA) of the Seller's contract shall include the services and conditions (SLA) of the Seller's contract.

1.2.3. The SLA shall cover the services and conditions (SLA) of the Seller's contract shall include the services and conditions (SLA) of the Seller's contract.

1.2.4. The SLA shall cover the services and conditions (SLA) of the Seller's contract shall include the services and conditions (SLA) of the Seller's contract.

1.2.5. The SLA shall cover the services and conditions (SLA) of the Seller's contract shall include the services and conditions (SLA) of the Seller's contract.

1.2.6. The SLA shall cover the services and conditions (SLA) of the Seller's contract shall include the services and conditions (SLA) of the Seller's contract.

1.2.7. The SLA shall cover the services and conditions (SLA) of the Seller's contract shall include the services and conditions (SLA) of the Seller's contract.

1.2.8. The SLA shall cover the services and conditions (SLA) of the Seller's contract shall include the services and conditions (SLA) of the Seller's contract.

1.2.9. The SLA shall cover the services and conditions (SLA) of the Seller's contract shall include the services and conditions (SLA) of the Seller's contract.

1.2.10. The SLA shall cover the services and conditions (SLA) of the Seller's contract shall include the services and conditions (SLA) of the Seller's contract.

1.2.11. The SLA shall cover the services and conditions (SLA) of the Seller's contract shall include the services and conditions (SLA) of the Seller's contract.

1.2.12. The SLA shall cover the services and conditions (SLA) of the Seller's contract shall include the services and conditions (SLA) of the Seller's contract.

1.2.13. The SLA shall cover the services and conditions (SLA) of the Seller's contract shall include the services and conditions (SLA) of the Seller's contract.

1.2.14. The SLA shall cover the services and conditions (SLA) of the Seller's contract shall include the services and conditions (SLA) of the Seller's contract.

1.2.15. The SLA shall cover the services and conditions (SLA) of the Seller's contract shall include the services and conditions (SLA) of the Seller's contract.

1.2.16. The SLA shall cover the services and conditions (SLA) of the Seller's contract shall include the services and conditions (SLA) of the Seller's contract.

1.2.17. The SLA shall cover the services and conditions (SLA) of the Seller's contract shall include the services and conditions (SLA) of the Seller's contract.

1.2.18. The SLA shall cover the services and conditions (SLA) of the Seller's contract shall include the services and conditions (SLA) of the Seller's contract.

1.2.19. The SLA shall cover the services and conditions (SLA) of the Seller's contract shall include the services and conditions (SLA) of the Seller's contract.

1.2.20. The SLA shall cover the services and conditions (SLA) of the Seller's contract shall include the services and conditions (SLA) of the Seller's contract.





Earth CST REC-06

1999, 2000, 2001, 2002, 2003, 2004, 2005, 2006, 2007, 2008, 2009, 2010, 2011, 2012, 2013, 2014, 2015, 2016, 2017, 2018, 2019, 2020, 2021, 2022, 2023, 2024, 2025, 2026, 2027, 2028, 2029, 2030, 2031, 2032, 2033, 2034, 2035, 2036, 2037, 2038, 2039, 2040, 2041, 2042, 2043, 2044, 2045, 2046, 2047, 2048, 2049, 2050, 2051, 2052, 2053, 2054, 2055, 2056, 2057, 2058, 2059, 2060, 2061, 2062, 2063, 2064, 2065, 2066, 2067, 2068, 2069, 2070, 2071, 2072, 2073, 2074, 2075, 2076, 2077, 2078, 2079, 2080, 2081, 2082, 2083, 2084, 2085, 2086, 2087, 2088, 2089, 2090, 2091, 2092, 2093, 2094, 2095, 2096, 2097, 2098, 2099, 2100, 2101, 2102, 2103, 2104, 2105, 2106, 2107, 2108, 2109, 2110, 2111, 2112, 2113, 2114, 2115, 2116, 2117, 2118, 2119, 2120, 2121, 2122, 2123, 2124, 2125, 2126, 2127, 2128, 2129, 2130, 2131, 2132, 2133, 2134, 2135, 2136, 2137, 2138, 2139, 2140, 2141, 2142, 2143, 2144, 2145, 2146, 2147, 2148, 2149, 2150, 2151, 2152, 2153, 2154, 2155, 2156, 2157, 2158, 2159, 2160, 2161, 2162, 2163, 2164, 2165, 2166, 2167, 2168, 2169, 2170, 2171, 2172, 2173, 2174, 2175, 2176, 2177, 2178, 2179, 2180, 2181, 2182, 2183, 2184, 2185, 2186, 2187, 2188, 2189, 2190, 2191, 2192, 2193, 2194, 2195, 2196, 2197, 2198, 2199, 2200, 2201, 2202, 2203, 2204, 2205, 2206, 2207, 2208, 2209, 2210, 2211, 2212, 2213, 2214, 2215, 2216, 2217, 2218, 2219, 2220, 2221, 2222, 2223, 2224, 2225, 2226, 2227, 2228, 2229, 2230, 2231, 2232, 2233, 2234, 2235, 2236, 2237, 2238, 2239, 2240, 2241, 2242, 2243, 2244, 2245, 2246, 2247, 2248, 2249, 2250, 2251, 2252, 2253, 2254, 2255, 2256, 2257, 2258, 2259, 2260, 2261, 2262, 2263, 2264, 2265, 2266, 2267, 2268, 2269, 2270, 2271, 2272, 2273, 2274, 2275, 2276, 2277, 2278, 2279, 2280, 2281, 2282, 2283, 2284, 2285, 2286, 2287, 2288, 2289, 2290, 2291, 2292, 2293, 2294, 2295, 2296, 2297, 2298, 2299, 2300, 2301, 2302, 2303, 2304, 2305, 2306, 2307, 2308, 2309, 2310, 2311, 2312, 2313, 2314, 2315, 2316, 2317, 2318, 2319, 2320, 2321, 2322, 2323, 2324, 2325, 2326, 2327, 2328, 2329, 2330, 2331, 2332, 2333, 2334, 2335, 2336, 2337, 2338, 2339, 2340, 2341, 2342, 2343, 2344, 2345, 2346, 2347, 2348, 2349, 2350, 2351, 2352, 2353, 2354, 2355, 2356, 2357, 2358, 2359, 2360, 2361, 2362, 2363, 2364, 2365, 2366, 2367, 2368, 2369, 2370, 2371, 2372, 2373, 2374, 2375, 2376, 2377, 2378, 2379, 2380, 2381, 2382, 2383, 2384, 2385, 2386, 2387, 2388, 2389, 2390, 2391, 2392, 2393, 2394, 2395, 2396, 2397, 2398, 2399, 2400, 2401, 2402, 2403, 2404, 2405, 2406, 2407, 2408, 2409, 2410, 2411, 2412, 2413, 2414, 2415, 2416, 2417, 2418, 2419, 2420, 2421, 2422, 2423, 2424, 2425, 2426, 2427, 2428, 2429, 2430, 2431, 2432, 2433, 2434, 2435, 2436, 2437, 2438, 2439, 2440, 2441, 2442, 2443, 2444, 2445, 2446, 2447, 2448, 2449, 2450, 2451, 2452, 2453, 2454, 2455, 2456, 2457, 2458, 2459, 2460, 2461, 2462, 2463, 2464, 2465, 2466, 2467, 2468, 2469, 2470, 2471, 2472, 2473, 2474, 2475, 2476, 2477, 2478, 2479, 2480, 2481, 2482, 2483, 2484, 2485, 2486, 2487, 2488, 2489, 2490, 2491, 2492, 2493, 2494, 2495, 2496, 2497, 2498, 2499, 2500, 2501, 2502, 2503, 2504, 2505, 2506, 2507, 2508, 2509, 2510, 2511, 2512, 2513, 2514, 2515, 2516, 2517, 2518, 2519, 2520, 2521, 2522, 2523, 2524, 2525, 2526, 2527, 2528, 2529, 2530, 2531, 2532, 2533, 2534, 2535, 2536, 2537, 2538, 2539, 2540, 2541, 2542, 2543, 2544, 2545, 2546, 2547, 2548, 2549, 2550, 2551, 2552, 2553, 2554, 2555, 2556, 2557, 2558, 2559, 2560, 2561, 2562, 2563, 2564, 2565, 2566, 2567, 2568, 2569, 2570, 2571, 2572, 2573, 2574, 2575, 2576, 2577, 2578, 2579, 2580, 2581, 2582, 2583, 2584, 2585, 2586, 2587, 2588, 2589, 2590, 2591, 2592, 2593, 2594, 2595, 2596, 2597, 2598, 2599, 2600, 2601, 2602, 2603, 2604, 2605, 2606, 2607, 2608, 2609, 2610, 2611, 2612, 2613, 2614, 2615, 2616, 2617, 2618, 2619, 2620, 2621, 2622, 2623, 2624, 2625, 2626, 2627, 2628, 2629, 2630, 2631, 2632, 2633, 2634, 2635, 2636, 2637, 2638, 2639, 2640, 2641, 2642, 2643, 2644, 2645, 2646, 2647, 2648, 2649, 2650, 2651, 2652, 2653, 2654, 2655, 2656, 2657, 2658, 2659, 2660, 2661, 2662, 2663, 2664, 2665, 2666, 2667, 2668, 2669, 2670, 2671, 2672, 2673, 2674, 2675, 2676, 2677, 2678, 2679, 2680, 26

Registration Certificate

Registration Number: 01A00009600N12K

1.	Legal Name	RAPID SECURITY FACILITY MANAGEMENT SERVICES		
2.	Trade Name, if any	RAPID SECURITY FACILITY MANAGEMENT SERVICES		
3.	Additional trade names, if any			
4.	Constitution of Business	Partnership		
5.	Address of Principal Place of Business	Building No./Flat No.: H-201-A Name Of Premises/Building: R Block Road/Street: Vard Vihar Locality/Tale Locality: Uttam Nagar City/Town/Village: New Delhi District: West Delhi State: Delhi PIN Code: 110053		
6.	Date of Liability			
7.	Date of Validity	From	01-07-2022	To Not Applicable
8.	Type of Registration	Regular		
9.	Particulars of Approving	Central Goods and Services Tax Act, 2017		

Experiments

Signature Not Verified
 Displayed on 08/28/2008 11:00:00 AM
 10/10/2008 11:00:00 AM
 10/10/2008 11:00:00 AM

Name	Gulshan Bhatia
Designation	Superintendent
Jurisdictional Office	Ward 01
Date of Issue of Certificate	11/12/2020



Note: The registration certificate is required to be prominently displayed at all places of business/office(s) in the State.

This is a system generated digitally signed Registration Certificate issued based on the approval of application granted on 11/12/2023 by the jurisdictional authority.



Goods and Services Tax Identification Number: 07ABEFR3640NT2K

Details of Additional Place of Business(s)

Legal Name: RAPID SECURITY FACILITY MANAGEMENT SERVICES

Trade Name, if any: RAPID SECURITY FACILITY MANAGEMENT SERVICES

Additional trade names, if any:

Total Number of Additional Places of Business(s) in the State: 0





Goods and Services Tax Identification Number: 97ABEFR9640N12X

Legal Name RAPID SECURITY FACILITY MANAGEMENT SERVICES

Trade Name, if any RAPID SECURITY FACILITY MANAGEMENT SERVICES

Additional trade names, if any

Details of Managing / Authorized Partners

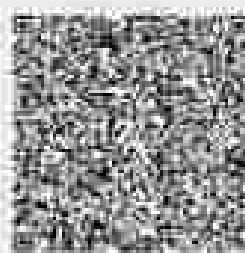
1		Name	Ansh Sethi
		Designation/Status	Partner
		Resident of State	Delhi
2		Name	Bharti Sethi
		Designation/Status	Partner
		Resident of State	Delhi



e - Permanent Account Number (e-PAN) Card
ABEER9640N

HAZARDOUS WASTE FACILITY MANAGEMENT SERVICES

Date of incorporation / formation: 20/04/2012



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- *Formulation Number* (FAN) facilities have a Tax Department that pays all income tax amounts, including payroll (FICA), investment, and franchise taxes, including all administrative and non-administrative activities of the franchise business and all other taxes levied on the franchise business. (The franchise is either before or after the first 2 years. There are no more than 2. There are no more, usually, in any, the same, and it is not all possible to be in compliance with all of them.)
- *Qualifying FAN income* (including all non-administrative activities) must exceed the tax, for 1993, by the total of the tax for 1993, 1994, 1995, 1996, 1997, 1998, 1999, 2000, 2001, 2002, 2003, 2004, 2005, 2006, 2007, 2008, 2009, 2010, 2011, 2012, 2013, 2014, 2015, 2016, 2017, 2018, 2019, 2020, 2021, 2022, 2023, 2024, 2025, 2026, 2027, 2028, 2029, 2030, 2031, 2032, 2033, 2034, 2035, 2036, 2037, 2038, 2039, 2040, 2041, 2042, 2043, 2044, 2045, 2046, 2047, 2048, 2049, 2050, 2051, 2052, 2053, 2054, 2055, 2056, 2057, 2058, 2059, 2060, 2061, 2062, 2063, 2064, 2065, 2066, 2067, 2068, 2069, 2070, 2071, 2072, 2073, 2074, 2075, 2076, 2077, 2078, 2079, 2080, 2081, 2082, 2083, 2084, 2085, 2086, 2087, 2088, 2089, 2090, 2091, 2092, 2093, 2094, 2095, 2096, 2097, 2098, 2099, 2100, 2101, 2102, 2103, 2104, 2105, 2106, 2107, 2108, 2109, 2110, 2111, 2112, 2113, 2114, 2115, 2116, 2117, 2118, 2119, 2120, 2121, 2122, 2123, 2124, 2125, 2126, 2127, 2128, 2129, 2130, 2131, 2132, 2133, 2134, 2135, 2136, 2137, 2138, 2139, 2140, 2141, 2142, 2143, 2144, 2145, 2146, 2147, 2148, 2149, 2150, 2151, 2152, 2153, 2154, 2155, 2156, 2157, 2158, 2159, 2160, 2161, 2162, 2163, 2164, 2165, 2166, 2167, 2168, 2169, 2170, 2171, 2172, 2173, 2174, 2175, 2176, 2177, 2178, 2179, 2180, 2181, 2182, 2183, 2184, 2185, 2186, 2187, 2188, 2189, 2190, 2191, 2192, 2193, 2194, 2195, 2196, 2197, 2198, 2199, 2200, 2201, 2202, 2203, 2204, 2205, 2206, 2207, 2208, 2209, 2210, 2211, 2212, 2213, 2214, 2215, 2216, 2217, 2218, 2219, 2220, 2221, 2222, 2223, 2224, 2225, 2226, 2227, 2228, 2229, 2230, 2231, 2232, 2233, 2234, 2235, 2236, 2237, 2238, 2239, 2240, 2241, 2242, 2243, 2244, 2245, 2246, 2247, 2248, 2249, 2250, 2251, 2252, 2253, 2254, 2255, 2256, 2257, 2258, 2259, 2260, 2261, 2262, 2263, 2264, 2265, 2266, 2267, 2268, 2269, 2270, 2271, 2272, 2273, 2274, 2275, 2276, 2277, 2278, 2279, 2280, 2281, 2282, 2283, 2284, 2285, 2286, 2287, 2288, 2289, 2290, 2291, 2292, 2293, 2294, 2295, 2296, 2297, 2298, 2299, 2300, 2301, 2302, 2303, 2304, 2305, 2306, 2307, 2308, 2309, 2310, 2311, 2312, 2313, 2314, 2315, 2316, 2317, 2318, 2319, 2320, 2321, 2322, 2323, 2324, 2325, 2326, 2327, 2328, 2329, 2330, 2331, 2332, 2333, 2334, 2335, 2336, 2337, 2338, 2339, 2340, 2341, 2342, 2343, 2344, 2345, 2346, 2347, 2348, 2349, 2350, 2351, 2352, 2353, 2354, 2355, 2356, 2357, 2358, 2359, 2360, 2361, 2362, 2363, 2364, 2365, 2366, 2367, 2368, 2369, 2370, 2371, 2372, 2373, 2374, 2375, 2376, 2377, 2378, 2379, 2380, 2381, 2382, 2383, 2384, 2385, 2386, 2387, 2388, 2389, 2390, 2391, 2392, 2393, 2394, 2395, 2396, 2397, 2398, 2399, 2400, 2401, 2402, 2403, 2404, 2405, 2406, 2407, 2408, 2409, 2410, 2411, 2412, 2413, 2414, 2415, 2416, 2417, 2418, 2419, 2420, 2421, 2422, 2423, 2424, 2425, 2426, 2427, 2428, 2429, 2430, 2431, 2432, 2433, 2434, 2435, 2436, 2437, 2438, 2439, 2440, 2441, 2442, 2443, 2444, 2445, 2446, 2447, 2448, 2449, 2450, 2451, 2452, 2453, 2454, 2455, 2456, 2457, 2458, 2459, 2460, 2461, 2462, 2463, 2464, 2465, 2466, 2467, 2468, 2469, 2470, 2471, 2472, 2473, 2474, 2475, 2476, 2477, 2478, 2479, 2480, 2481, 2482, 2483, 2484, 2485, 2486, 2487, 2488, 2489, 2490, 2491, 2492, 2493, 2494, 2495, 2496, 2497, 2498, 2499, 2500, 2501, 2502, 2503, 2504, 2505, 2506, 2507, 2508, 2509, 2510, 2511, 2512, 2513, 2514, 2515, 2516, 2517, 2518, 2519, 2520, 2521, 2522, 2523, 2524, 2525, 2526, 2527, 2528, 2529, 2530, 2531, 2532, 2533, 2534, 2535, 2536, 2537, 2538, 2539, 2540, 2541, 2542, 2543, 2544, 2545, 2546, 2547, 2548, 2549, 2550, 2551, 2552, 2553, 2554, 2555, 2556, 2557, 2558, 2559, 2560, 2561, 2562, 2563, 2564, 2565, 2566, 2567, 2568, 2569, 2570, 2571, 2572, 2573, 2574, 2575, 2576, 2577, 2578, 2579, 2580, 2581, 2582, 2583, 2584, 2585, 2586, 2587, 2588, 2589, 2590, 2591, 2592, 2593, 2594, 2595, 2596, 2597, 2598, 2599, 2600, 2601, 2602, 2603, 2604, 2605, 2606, 2607, 2608, 2609, 2610, 2611, 2612, 2613, 2614, 2615, 2616, 2617, 2618, 2619, 2620, 2621, 2622, 2623, 2624, 2625, 2626, 2627, 2628, 2629, 2630, 2631, 2632, 2633, 2634, 2635, 2636, 2637, 2638, 2639, 2640, 2641, 2642, 2643, 2644, 2645, 2646, 2

100



Electronically issued and Digitally signed ePAN is a valid mode of PAN card issuance as per the provisions of Section 68A of Income Tax Act, 1961.





Delhi Shokarpur Branch

WA-88 Main Market Dely Market, Shokarpur, New Delhi 110092

RTGS / NEFT IFSC Code : ICIC033448

VALID FOR THREE MONTHS ONLY

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D D M M Y Y Y Y

Pay

OR ORDER

Rupees

₹

AC No.

344805000747

RAPID SECURITY FACILITY MANAGEMENT SERVICES

13/9/22

CABUS CBS

BUSINESS BANKING - NEW CURRENT ACCOUNT

Payable at par at all branches of ICICI Bank Limited in India



AUTHORISED SIGNATORIES

Please sign above

⑈00047⑈ 11022927⑈ 000747⑈ 29





CIN: U93000DL1989NPL034967

नेशनल शेड्यूल्ड कास्ट्स फाइनेंस एंड डेवलपमेंट कॉर्पोरेशन
(भारत सरकार का उपक्रम)

National Scheduled Castes Finance and Development Corporation
(A Govt. of India Undertaking)

File No: NSF-ADMIN06(2)/27023-ADMIN/48076

Date : 26.04.2024

RAPID SECURITY FACILITY MANAGEMENT SERVICES (MSF),
(GEM2023/B/4222034)

Subj: Contract for providing Manpower Services at our Head Office at SCOPE Minar, Laxmi Nagar, Delhi through GeM.

Sir,

This has reference to the Bid No. GEM2023/B/4222034 dated 23.11.2023 and your bid in response to the tender inquiry on the subject cited above. The undersigned is directed to convey the approval of the Competent Authority for awarding the Contract for providing Manpower Services at our Head Office located at 14th Floor, SCOPE Minar, Laxmi Nagar, Delhi -110092, for one year w.e.f. 01.05.2024 on the following terms and conditions:

A. HOUSE KEEPING

1. Details of covered area : 1282 Sq. Meter on 14th Floor, SCOPE Minar, North Tower, Laxmi Nagar District Centre, Delhi-92.
2. Toilet Units : 06
3. Total strength of staff : 79 persons
4. Cleaning/sweeping work of the floor including toilet by using Phenyl, Brasso, Dettol, Duster, Brooms, Vacuum Cleaner, Special Chemicals like Colin, Detergent Powder, Room Freshener etc. on daily basis.
5. Dusting of all the tables and chairs, computers and also other furniture items like Racks, Steel Almirahs and Side Tables etc. on daily basis and extensive cleaning of all these items on weekly basis.
6. Cleaning of Water Cooler/Windows and Ventilation glasses wherever provided.
7. Proper cleaning of all the Computers, Electrical Equipments and Air-Conditioners.
8. Cleaning and dusting of all the wooden partitions of cabins and cubicles, on daily basis.
9. Vacuum cleaning of all the furniture's and office space on fortnightly basis.



पंजीकृत एवं प. कार्यालय: 14वीं मंजिल, कोर 1 व 2, स्कोप मीनार, लक्ष्मी नगर जिला केन्द्र, लक्ष्मी नगर, दिल्ली-110092
Floor & H.O.: 14th Floor, Core-1&2, SCOPE Minar, Laxmi Nagar District Centre, Laxmi Nagar, Delhi-110092

फोन / Tel: 011-22054381, 22054382, 22054394, 22054395 फोन / Fax: 011-22054395, 22054349

File No: NSF-ADMIN06(2)/27023-ADMIN/48076

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10. Working hours of the Corporation are from 9:30 a.m. to 6:00 p.m. for 5 days (Saturday and Sunday are closed). In view of this, minor work is to be completed before start of the office hours i.e. 9:30 a.m. on all working days and the major cleaning works can be done on Saturdays. It will include rubbing/polishing of entire floor with machine, cleaning of telephone instruments with antiseptic solution and other items that are not taken care of on routine basis. Further, all other persons engaged in the NSPDC under the contract work may be called on Saturday/Sunday/Holidays as per exigencies of the work.
11. Suitable number of persons (minimum 04 persons- including one female person) should be engaged for efficient discharge of the above duties. The qualifications of the staff should be minimum VIII Class pass and maximum age should be 35 years.
12. Quality of work and hygienic cleaning conditions are to be observed and maintained strictly.
13. Visit to Asiad Village Games Flat/ Residence-cum-Office of CMD/Any other places "as and when required."

B. ELECTRICAL MAINTENANCE

1. Maintenance of Electrical fittings, wirings, tube-lights, fans, switches, fuses, minor installations at Head Office premises at 1st Floor, SCOPE Minar, Laxmi Nagar District Centre, Delhi - 110092 and Flat in the Asiad Village Games Complex/Residence-cum-Office of CMD/Any other places (without material) "as and when required."
2. Availability of one Electrician on all working days (including Saturday) at Head Office during the office hours.
3. Visit to Asiad Village Games Flat/ Residence-cum-Office of CMD/Any other places "as and when required."

C. UNSKILLED WORKERS FOR MULTI TASK SERVICE DUTIES & SKILLED/SEMI-SKILLED WORKER FOR DATA ENTRY OPERATOR (DEO) AND ASSISTANT AND OTHERS DUTIES

Requisition of staff at short notice & for short period at the same rates being agreed to for Skill/Unskilled Workers at NSPDC/ Asiad Village Flat/Residence-cum-Office of CMD/Any other places as per requirement.

CONTRACT AMOUNT

Total monthly charges payable shall be as follows:

- a. As per L₁ rank in GeM portal, the total value of the contract shall be Rs. 92,95,993/- annually (subject to actual bills) for 15 persons such as 04 Janitors, 01 Electrician, 05 DEOs, 04 MTS and 01 Consultant as per minimum wages of Act, Govt. of NCT of Delhi including EPF and ESI etc. Applicable taxes shall be deducted as per the Act.



- b. The payment will be made on monthly basis by online RTGS/NEFT on uploading of bill/invoice on GeM at your end by 15th of following month, subject to furnishing proofs towards (a) release of payment (salary) to the workers through its respective bank account (b) remittances of account of PF/ ESI with respective departments and (c) receipt of deposit of monthly return of previous month with EPFO/ESI.
- c. Monthly salary of all workers shall be released by your firm latest by 12th of every month.
- d. Overtime rates shall at the above mentioned daily rates divided by 8 hours.
- e. GST shall be deducted as per prevailing rates.
- f. It may be noted that the above contract amount will be in force for a period of one year w.e.f. 01.05.2024. The contract can be further extended on the same terms and conditions depending upon the quality of service rendered by your firm. No increase on account of any reason will be entertained during the contract period. Monthly review of quality of job rendered shall be done by NSFDC.
- g. The contract is liable to be terminated by one month notice from either side.

TERMS AND CONDITIONS

1. Your firm shall have to submit the complete Bio-data of the persons to be engaged in NSFDC contract along with a certificate that the antecedents of the above persons have been verified by the Police Departments.
2. The person engaged in NSFDC contract shall maintain good personal hygiene.
3. **Overtime Payments** - The overtime payments shall be made for the actual number of hours worked at the rates approved by the NSFDC for every category of worker.
4. In case of unsatisfactory services, the NSFDC has the right to cancel the contract, at any point of time, by giving one month's notice.
5. Increase in rates due to Revision of Minimum wages or variable Dearness Allowance shall be considered during the contract period.
6. GST shall be charged extra to the bill.
7. Applicable taxes shall be deducted as per the Act.
8. Your firm will enclose copies of ESIC/PF Challan, returns & Attendance sheet with the bill every month for necessary payment. The PF/ESIC Challans should contain names of specified workers deployed at our office (downloaded from the EPFO/ESIC websites). NSFDC shall have full rights to check your PF account on-line, confirming the payment for which necessary password shall be provided.

Annex

9. The Firm shall make payment to its Contractual Workers through on-line transaction/RTGS/NEFT. The Firm shall maintain the records and the same shall be provided to NSFDC as and when required.
10. You shall comply with all Acts, Law or other Statutory Rules, Regulations, Bye-laws applicable with regard to the performance of the work included herein or touching this contract not limited but to Minimum Wage Act, 1948, Contract Labour (Regulations & Abolition) Act, Provident Fund Act from time to time and take such steps as may be deemed necessary in this regard. You shall keep the Corporation indemnified against all Penalties claims and liabilities of every kind for any violations of such Acts, Laws or Regulations etc., by your Agent or your staff.
11. Payment will be made on submission of bills for the services rendered to the corporation. In case no job is undertaken on a particular day, the proportionate amount would be deducted from the contract amount along with a penalty of Rs.500/- per day.
12. The contract can be cancelled by either party by giving one month's notice or by payment equivalent rent amount in lieu thereof.
13. No conveyance charges shall be paid for visit to Astad Games Village Flat/Residence-cum-Office of CMD/Any other places "as and when required".

PERFORMANCE SECURITY DEPOSIT

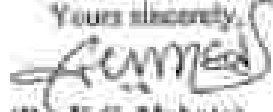
You are required to deposit an amount of Rs. 1,58,000/- rounded off 3% of total contract value (Rupees one lakh fifty eight thousand only) towards non-interest bearing Performance Security. This amount is refundable subject to satisfactory services rendered by the firm. The refund claim shall be considered at the end of the contract period after audit clearances.

ARBITRATION

All disputes or differences, whatsoever, arising between the parties out of or relating to the construction, meaning and operation or effect of this contract or the breach thereof, shall be settled by arbitration in accordance with the rules of arbitration of the Indian Council of Arbitration and the award made in pursuance thereof shall be final and binding. The Chairman-cum-Managing Director of the Corporation shall be the Competent Officer to appoint Arbitrator for the purpose of this contract.

You are requested to communicate acceptance of this Contract within Ten days from the date of issue of this letter.

Thanking you,

Yours sincerely,

 (Dr. K.C. Mahato)
 General Manager (Admin.)



Bid Number/बिड नम्बर (बिड नम्बर):

GEM/2023/B/4222034

Dated/दिनांक : 20-11-2023

Bid Document/ बिड दस्तावेज

Bid Details/बिड विवरण	
Bid End Date/Time/बिड बंद होने की तारीख/समय	11-12-2023 13:00:00
Bid Opening Date/Time/बिड खुलने की तारीख/समय	11-12-2023 13:30:00
Bid Offer Validity (From End Date)/बिड वैधता दिनांक (बिड होने की तारीख से)	180 (Days)
Ministry/State Name/मंत्रालय/राज्य का नाम	Ministry Of Social Justice And Empowerment
Department Name/विभाग का नाम	Department Of Social Justice And Empowerment
Organisation Name/संगठन का नाम	N/A
Office Name/कार्यालय का नाम	National Scheduled Castes Finance And Development Corporation (nsfdc)
Item Category/सद कैटेगरी	Manpower Outsourcing Services - Fixed Remuneration - Admin; Administrative Operator or Office Assistant or Executive Assistant; Graduate , Manpower Outsourcing Services - Fixed Remuneration - Admin; Data Entry Operator; Graduate , Manpower Outsourcing Services - Minimum wage - Highly-Skilled; Admin; Data Entry Operator , Manpower Outsourcing Services - Minimum wage - Skilled; Admin; Data Entry Operator , Manpower Outsourcing Services - Minimum wage - Skilled; Others; Electrician , Manpower Outsourcing Services - Minimum wage - Unskilled; Admin; Multi-tasking Staff , Manpower Outsourcing Services - Minimum wage - Unskilled; Others; Sweeper
Contract Period/अवधि	1 Year(s)
Minimum Average Annual Turnover of the bidder (For 3 Years)/बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का)	50 Lakh (s)
Years of Past Experience Required for same/similar service/उन्ही/समान सेवाओं के लिए अपेक्षित पिछले अनुभव के वर्ष	5 Year (s)
Past Experience of Similar Services required/इसी तरह की सेवाओं का पिछले अनुभव आवश्यक है	Yes
MSE Exemption for Years Of Experience/अनुभव के वर्षों से एक्सपेंसरी टर्न/ and Turnover/टर्नओवर के लिए एक्सपेंसरी को छूट प्राप्त है	Yes

Bid Details/बिड विवरण	
Startup Exemption for Years of Experience and Turnover/अनुभव के वर्षों से स्टाईजिंग छूट	No
Document required from seller/विक्रेता से जर्ने गय दस्तावेज	Experience Criteria, Bidder Turnover Certificate (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
Bid to RA enabled/बिड जी रिवरल नीलाजी सक्रिय किया	No
Type of Bid/बिड का प्रकार	Two Packet Bid
Time allowed for Technical Clarifications during technical evaluation/तकनीकी स्पष्टीकरण के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय	2 Days
Evaluation Method/मूल्यांकन पद्धति	Total value wise evaluation
Financial Document Indicating Price Breakup Required/मूल्य दर्शाने वाले वित्तीय दस्तावेज प्रकटप आवश्यक है	Yes

EMD Detail/ईएमडी विवरण

Advisory Bank/सलाहकारी बैंक	State Bank of India
EMD Amount/ईएमडी राशि	1250000

ePBG Detail/ईपीबीजी विवरण

Advisory Bank/सलाहकारी बैंक	State Bank of India
ePBG Percentage(%) /ईपीबीजी प्रतिशत (%)	5.00
Duration of ePBG required (Months)/ईपीबीजी की अवधि (माह)	15

(a): EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy/जिस की शर्तों के अनुसार ईएमडी छूट के दायरे में बिड को संबंधित कैटेगरी के लिए बिड के साथ वैध सपोर्टिंग दस्तावेज प्रस्तुत करने हैं। एमएसई कैटेगरी के प्रदाता केवल वस्तुओं के लिए निर्धारित तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।

(b): EMD & Performance security should be in favour of Beneficiary, wherever it is applicable-ईएमडी और प्रदर्शन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए।

Beneficiary/लाभार्थी :

General Manager
National Scheduled Castes Finance And Development Corporation (nsfdc), Department of Social Justice and

Empowerment, N/A, Ministry of Social Justice and Empowerment, Core- 1-2, 14 th Floor, SCOPE Minar, Laxmi Nagar, Delhi -110052.
(National Scheduled Castes Finance And Development Corporation)

Splitting/विभाजन

Bid splitting not applied/बीड विभाजन लागू नहीं किया गया.

MII Compliance/एमआईआई अनुपालन

MI Compliance/एमआईआई अनुपालन	Yes
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MSE Purchase Preference/एमएसई खरीद वरीयता

MSE Purchase Preference/एमएसई खरीद वरीयता	Yes
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1. If the bidder is a Micro or Small Enterprise as per latest definitions under MSME rules, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
2. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
3. Years of Past Experience required: The bidder must have experience for number of years as indicated above in bid document (ending month of March prior to the bid opening) of providing similar type of services to any Central / State Govt Organization / PSU / Public Listed Company. Copies of relevant contracts / orders to be uploaded along with bid in support of having provided services during each of the Financial year.
4. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference for services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered service. If L-1 is not an MSE and MSE Service Provider (s) has/have quoted price within L-1+ 15% of margin of purchase preference (price band defined in relevant policy), then 100% order quantity will be awarded to such MSE bidder subject to acceptance of L1 bid price.

OM No.14/2023-PPD dated 18.05.2023 for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017.

5. Past Experience of Similar Services: The bidder must have successfully executed/completed similar Services over the last three years i.e. the current financial year and the last three financial years ending month of March prior to the bid opening): -

1. Three similar completed services costing not less than the amount equal to 40% (forty percent) of the estimated cost; or
2. Two similar completed services costing not less than the amount equal to 50% (fifty percent) of the estimated cost; or
3. One similar completed service costing not less than the amount equal to 80% (eighty percent) of the estimated cost.

Additional Qualification/Data Required/अतिरिक्त योग्यता /अतिरिक्त डेटा

Scope of work & Job Description/30021747488

Manpower Outsourcing Services - Fixed Remuneration - Admin; Administrative Operator Or Office Assistant Or Executive Assistant; Graduate (1)

Technical Specifications/प्रौद्योगिकी विवरण

Specification	Values
Core	
Type of Function	Admin
List of Profiles	Administrative Operator or Office Assistant or Executive Assistant
Educational Qualification	Graduate
Specialization	Commerce , Economics , Arts , Science , Social
Post Graduation	Optional
Specialization for PG:	Commerce , Economics , Arts , Science , Social
Experience	3 to 7 Years
State	NA
District	NA
Zipcode	NA
Addon(s)/वैकल्पिक	
Additional Details/अतिरिक्त विवरण	
Designation	Consultant

Additional Specification Documents/अतिरिक्त विवरण दस्तावेज

Consignees/Reporting Officer/प्रेषक/रिपोर्टिंग अधिकारी

S.No./क्र.सं.	Consignee Reporting/Officer/प्रेषक/रिपोर्टिंग अधिकारी	Address/पता	Number of Resources to be hired	Additional Requirement/अतिरिक्त आवश्यकता
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S.No./म. सं.	Consignee Reporting Officer/ क्षेत्रीय/विशेषीय अधिकारी	Address/पता	Number of Resources to be hired	Additional Requirement/अतिरिक्त आवश्यकताएँ
1	Hari Bhalan	110092,N5FDC, 14th Floor, SCORE Minar, Lakmi Nagar District Center, Laxmi Nagar	1	• Basic monthly pay (INR) exclusive of GST : 40000 • Bonus (INR Monthly) : 0 • EDLI (INR Monthly) : 0 • EPF Admin Charges (INR Monthly) : 0 • Optional Allowances 1 (INR Monthly) : 0 • Optional Allowances 2 (INR Monthly) : 0 • Optional Allowances 3 (INR Monthly) : 0 • Provident Fund (INR Monthly) : 1950 • ESI (INR Monthly) : 0 • Tenure/ Duration of Employment (In Months) : 12

Manpower Outsourcing Services - Fixed Remuneration - Admin; Data Entry Operator; Graduate (1)

Technical Specifications/तकनीकी विवरणियाँ

Specification	Values
Care	
Type of Function	Admin
List of Profiles	Data Entry Operator
Educational Qualification	Graduate
Specialization	Commerce , Economics , Arts , Science , Social
Post Graduation	Optional
Specialization for PG:	Commerce , Economics , Arts , Science , Social
Experience	3 to 7 Years
State	NA
District	NA
Zipcode	NA

Specification	Values
Add-on(s)/ଅନୁବନ୍ଧ	
Additional Details/ଅତିରିକ୍ତ ବିବରଣ	
Designation	Data Entry Operator

Additional Specification Documents/ଅତିରିକ୍ତ ନିର୍ଦ୍ଦିଷ୍ଟ ଦସ୍ତାବିଜ
Consignees/Reporting Officer/ନିର୍ଦ୍ଦେଶକ/ନିର୍ବାହୀ ଅଫିସର

S.No./ଋ. ନଂ.	Consignee Reporting/Officer/ନିର୍ଦ୍ଦେଶକ/ନିର୍ବାହୀ ଅଫିସର	Address/ଠିକଣା	Number of Resources to be hired	Additional Requirement/ଅତିରିକ୍ତ ଆବଶ୍ୟକତା
1	Hari Bhawan	110092, NSDOC, 14th Floor, SECDE Minar, Lakmi Nagar District Center, Lakmi Nagar	1	• Basic monthly pay (INR) exclusive of GST : 31800 • Bonus (INR Monthly) : 0 • EDLI (INR Monthly) : 0 • EPF Admin Charges (INR Monthly) : 0 • Optional Allowances 1 (INR Monthly) : 0 • Optional Allowances 2 (INR Monthly) : 0 • Optional Allowances 3 (INR Monthly) : 0 • Provident Fund (INR Monthly) : 1950 • ESI (INR Monthly) : 0 • Tenure/ Duration of Employment (In Months) : 12

Manpower Outsourcing Services - Fixed Remuneration - Admin; Data Entry Operator; Graduate (1)
Technical Specifications/ନିର୍ଦ୍ଦେଶକ ନିର୍ଦ୍ଦିଷ୍ଟ

Specification	Values
Core	

Specification	Values
Type of Function	Admin
List of Profiles	Data Entry Operator
Educational Qualification	Graduate
Specialization	Commerce , Economics , Arts , Science , Social
Post Graduation	Optional
Specialization for PG	Commerce , Economics , Arts , Social , Science
Experience	3 to 7 Years
State	NA
District	NA
Zipcode	NA
Addon(s)/अतिरिक्त	
Additional Details/अतिरिक्त विवरण	
Designation	Data Entry Operator

Additional Specification Documents/अतिरिक्त विहित दस्तावेज

Consignees/Reporting Officer/वेचिनी/रिपोर्टिंग अधिकारी

S.No./क्र.सं.	Consignee Reporting/Officer/वेचिनी/रिपोर्टिंग अधिकारी	Address/पता	Number of Resources to be hired	Additional Requirement/अतिरिक्त आवश्यकता
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S.No./म. सं.	Consignee Reporting/Officer/ अभिधी/रिपोर्टिंग अधिकारी	Address/पता	Number of Resources to be hired	Additional Requirement/अतिरिक्त अवसरण
1	Hari Bhajan	110092, NSPDC, 14th Floor, SCOPE Minar, Laxmi Nagar District Center, Laxmi Nagar	1	- Basic monthly pay (INR) exclusive of GST : 28050 - Bonus (INR Monthly) : 0 - EDLI (INR Monthly) : 0 - EPF Admin Charges (INR Monthly) : 0 - Optional Allowances 1 (INR Monthly) : 0 - Optional Allowances 2 (INR Monthly) : 0 - Optional Allowances 3 (INR Monthly) : 0 - Provident Fund (INR Monthly) : 1950 - ESI (INR Monthly) : 0 - Tenure/ Duration of Employment (In Months) : 12

Manpower Outsourcing Services - Minimum Wage - Highly-Skilled; Admin; Data Entry Operator (2)

Technical Specifications/प्रौढिक विनिर्देश

Specification	Values
Core:	
Skill Category	Highly-Skilled
Type of Function	Admin
List of Profiles	Data Entry Operator
Educational Qualification	Graduate
Specialization	Commerce , Economics , Arts , Science , Social
Post Graduation	Optional
Specialization for PG	Commerce , Economics , Arts , Science , Social
Experience	0 to 3 Years
State	NA
Zipcode	NA

Specification	Values
District	NA
Addn(s)/अनुसूति	
Additional Details/अतिरिक्त विवरण	
Designation	Data Entry Operator

Additional Specification Documents/अतिरिक्त विभिन्न दस्तावेज

Consignees/Reporting Officer/पंजीकृत/रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/पंजीकृत/रिपोर्टिंग अधिकारी	Address/पता	Number of Resources to be hired	Additional Requirement/अतिरिक्त आवश्यकता
1	Hari Bhajan	110092, NSFD-C, 14th Floor, SCOPE Minar, Laxmi Nagar District Center, Laxmi Nagar	2	• Minimum daily wage (INR) exclusive of GST : 687.77 • Bonus (INR per day) : 0 • EDLI (INR per day) : 0 • EPF Admin Charge (INR per day) : 0 • Optional Allowances 1 (INR per day) : 0 • Optional Allowances 2 (INR per day) : 0 • Optional Allowances 3 (INR per day) : 0 • ESI (INR per day) : 0 • Provident Fund (INR per day) : 75 • Number of working days in a month : 26 • Tenure/ Duration of Employment (in months) : 12

Manpower Outsourcing Services - Minimum Wage - Skilled; Admin; Data Entry Operator (1)

Technical Specifications/तकनीकी विविधियाँ

Additional Specification Documents:

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S.No./म. नं.	Consignee Reporting Officer/ अभिज्ञ/रिपोर्टिंग अधिकारी	Address/पता	Number of Resources to be hired	Additional Requirement/अतिरिक्त आवश्यकता
1	Hari Bhajan	110092, NSFC, 14th Floor, SCOPE Minar, Laxmi Nagar District Center, Laxmi Nagar	1	• Minimum daily wage (INR) exclusive of GST : 815.96 • Bonus (INR per day) : 0 • EDLI (INR per day) : 0 • EPF Admin Charge (INR per day) : 0 • Optional Allowances 1 (INR per day) : 0 • Optional Allowances 2 (INR per day) : 0 • Optional Allowances 3 (INR per day) : 0 • ESI (INR per day) : 0 • Provident Fund (INR per day) : 75 • Number of working days in a month : 26 • Tenure/ Duration of Employment (in months) : 12

Manpower Outsourcing Services - Minimum Wage - Skilled; Others; Electrician (1)

Technical Specifications/आवश्यकता विवरण

Specification	Values
Core	
Skill Category	Skilled
Type of Function	Others
List of Profiles	Electrician
Educational Qualification	ITI
Specialization	Not Required
Post Graduation	Not Required
Specialization for PG	Not Applicable
Experience	3 to 7 Years
State	NA

Specification	Values
Zipcode	NA
District	NA
Addon(s)/एडॉन	
Additional Details/अतिरिक्त विवरण	
Designation	Electrician

Additional Specification Documents/अतिरिक्त विवरण दस्तावेज

Consignees/Reporting Officer/पंजीकृत/रिपोर्टिंग अधिकारी

S.No./क्र.सं.	Consignee Reporting Officer/पंजीकृत/रिपोर्टिंग अधिकारी	Address/पता	Number of Resources to be hired	Additional Requirement/अतिरिक्त आवश्यकता
1	Hari Bhajan	110092 NSPDC, 14th Floor, SCOPE Minar, Laxmi Nagar District Center, Laxmi Nagar	1	- Minimum daily wage (INR) exclusive of GST : 815.96 - Bonus (INR per day) : 0 - EDLI (INR per day) : 0 - EPF Admin Charge (INR per day) : 0 - Optional Allowances 1 (INR per day) : 0 - Optional Allowances 2 (INR per day) : 0 - Optional Allowances 3 (INR per day) : 0 - ESI (INR per day) : 0 - Provident Fund (INR per day) : 75 - Number of working days in a month : 26 - Tenure/Duration of Employment (in months) : 12

Manpower Outsourcing Services - Minimum Wage - Unskilled; Admin; Multi-tasking Staff (4)

Technical Specifications/તકનીકી વિશિષ્ટિક

Specification	Values
Core	
Skill Category	Unskilled
Type of Function	Admin
List of Profiles	Multi-tasking Staff
Educational Qualification	Secondary School
Specialization	Not Required
Post Graduation	Not Required
Specialization for PG	Not Applicable
Experience	0 to 3 Years
State	NA
Zipcode	NA
District	NA
Adden(s)/રસમ	

Additional Specification Documents/અનિર્ણિત વિશિષ્ટિક દસ્તાવેજ

Consignees/Reporting Officer/વેપારી/રિપોર્ટિંગ અધિકારી

S.No./#. સં.	Consignee Reporting/Officer/ વેપારી/રિપોર્ટિંગ અધિકારી	Address/ઠાણ	Number of Resources to be hired	Additional Requirement/અનિર્ણિત અવશ્યકતા
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S.No./म. सं.	Consignee Reporting Officer/ प्रेषितक/रिपोर्टिंग अधिकारी	Address/पता	Number of Resources to be hired	Additional Requirement/अतिरिक्त आवश्यकता
1	Haribhajan	110092, NSDOC, 14th Floor, SCOPE Minar, Laxmi Nagar, District Center, Laxmi Nagar	4	• Minimum daily wage (INR) exclusive of GST : 672.85 • Bonus (INR per day) : 0 • EDLI (INR per day) : 0 • EPF Admin Charge (INR per day) : 0 • Optional Allowances 1 (INR per day) : 0 • Optional Allowances 2 (INR per day) : 0 • Optional Allowances 3 (INR per day) : 0 • ESI (INR per day) : 21.87 • Provident Fund (INR per day) : 75 • Number of working days in a month : 26 • Tenure/ Duration of Employment (in months) : 12

Manpower Outsourcing Services - Minimum Wage - Unskilled; Others; Sweeper (4)

Technical Specifications/तकनीकी विवरण

Specification	Values
Core	
Skill Category	Unskilled
Type of Function	Others
List of Profiles	Sweeper
Educational Qualification	Secondary School
Specialization	Not Required
Post Graduation	Not Required
Specialization for PG	Not Applicable
Experience	0 to 3 Years
State	NA

Specification	Values
Zipcode	NA
District	NA
Addon(s)/आडाँडा	
Additional Details/अतिरिक्त विवरण	
Designation	Janitor

Additional Specification Documents/अतिरिक्त विवरण दस्तावेज

Consignees/Reporting Officer/पंजीकृत/रिपोर्टिंग अधिकारी

S.No./क्र.सं.	Consignee Reporting Officer/पंजीकृत/रिपोर्टिंग अधिकारी	Address/पता	Number of Resources to be hired	Additional Requirement/अतिरिक्त आवश्यकता
1	Hari Bhajan	110092, NSPOC, 14th Floor, SCOPE Minar, Laxmi Nagar District Center, Laxmi Nagar	4	- Minimum daily wage (INR) exclusive of GST : 672.85 - Bonus (INR per day) : 0 - EDLI (INR per day) : 0 - EPF Admin Charge (INR per day) : 0 - Optional Allowances 1 (INR per day) : 0 - Optional Allowances 2 (INR per day) : 0 - Optional Allowances 3 (INR per day) : 0 - ESI (INR per day) : 21.85 - Provident Fund (INR per day) : 75 - Number of working days in a month : 26 - Tenure/Duration of Employment (in months) : 12

Buyer Added Bid Specific Terms and Conditions/बिड ड्रा जॉइंट मई बिड की विशेष शर्तें

1. Generic

Bidder financial standing: The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt, Bidder to upload undertaking to this effect with bid.

2. Generic

1. The Seller shall not assign the Contract in whole or part without obtaining the prior written consent of buyer.
2. The Seller shall not sub-contract the Contract in whole or part to any entity without obtaining the prior written consent of buyer.
3. The Seller shall, notwithstanding the consent and assignment/sub-contract, remain jointly and severally liable and responsible to buyer together with the assignee/ sub-contractor, for and in respect of the due performance of the Contract and the Sellers obligations there under.

3. Payment

PAYMENT OF SALARIES AND WAGES: Service Provider is required to pay Salaries / wages of contracted staff deployed at buyer location first i.e. on their own and then claim payment from Buyer alongwith all statutory documents like, PF, ESIC etc. as well as the bank statement of payment done to staff.

4. Forms of EMD and PBG

Bidders can also submit the EMD with Payment online through RTGS / internet banking in Beneficiary name

NATIONAL SCHEDULED CASTES FINANCE AND DEVELOPMENT CORPORATION

Account No.

91072160000016

IFSC Code

CNRB0119050

Bank Name

CANARA BANK

Branch address

LAXMI NAGAR, DELHI 110092

Bidder to indicate bid number and name of bidding entity in the transaction details field at the time of on-line transfer. Bidder has to upload scanned copy / proof of the Online Payment Transfer along with bid.

5. Forms of EMD and PBG

Successful Bidder can submit the Performance Security in the form of Payment online through RTGS / internet banking also (besides PBG which is allowed as per G&M GTC). On-line payment shall be in Beneficiary name

NATIONAL SCHEDULED CASTES FINANCE AND DEVELOPMENT CORPORATION

Account No.

91072160000016

IFSC Code

CNRB0119050

Bank Name

CANARA BANK

Branch address

LAXMI NAGAR DELHI 110092

Successful Bidder to indicate Contract number and name of Seller entity in the transaction details field at the time of on-line transfer. Bidder has to upload scanned copy / proof of the Online Payment Transfer in place of PBG within 15 days of award of contract.

6. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

Buyer Added text based ATC clauses

1. The contractor must follow the rules of Minimum Wages Act, Employee State Insurance (ESI) Act, and Employees' Provident Fund Act and other statutory compliance. If the AMC quote falling below Minimum Wages and statutory liabilities, the bid will be out-rightly rejected.
2. The bidder/firm should be located at Delhi only. Other than Delhi, the bid shall be disqualified.
3. The bidder/firm must submit declaration that till date its agency has not been blacklisted by any Government Department.
4. The bidder/ firm must submit that they will be able to provide all kind of man power (skill and un-skill) as per requirements, on short notice.
5. The bidder/firm should be Registered with MSME, GST, ESI, EPF and other statutory bodies and submit the documents along with the bid.
6. The tenderer shall be required to deposit Rs 1,20,000/- as Bid Security (refundable) alongwith the Technical Bid. The amount may be paid in the form of Demand Draft/Bankers Cheque in favour of National Scheduled Castes Finance and Development Corporation payable at Delhi. MSEs registered with NSIC are exempted from paying Bid Security Amount provided copy of the registration letter is submitted.
7. The bidder/firm must submit the list of credentials and clientele along with their work orders.
8. The Corporation reserves the right to cancel the contract and forfeit the Performance Security in case the quality of the service is not found to be of the desirable standard.
9. NSFDC reserves the right to increase or decrease numbers of manpower at any point of time during the currency of contract period.

Disclaimer/~~Statement~~

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. Any clause(s) incorporated by the Buyer regarding following shall be treated as null and void and would not be considered as part of bid:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category Item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process.

9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

This Bid is governed by the [General Terms and Conditions/सामान्य नियम और शर्तें](#), conditions stipulated in Bid and [Service Level Agreement](#) specific to this Service as provided in the Marketplace. However in case if any condition specified in General Terms and Conditions/सामान्य नियम और शर्तें is contradicted by the conditions stipulated in Service Level Agreement, then it will over-ride the conditions in the General Terms and Conditions.

In terms of DART ETC Clause 10 (bidding Restrictions) (a) procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender and if the bidder is registered with the Competent Authority. Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the law.

यदि भारत की सामान्य शर्तों के खंड 10 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर को खरीद या बिक्री के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस विधि में बिड देने के लिए तभी पात्र होगा जब वह बिड देने का सही जानकारी के साथ पंजीकृत हो। बिड में गलत होने समय बिड को इसका अनुपालन करना होगा और कोई भी गलत घोषणा बिड करने व इसका अनुपालन न करने पर अनुबंध को खत्म समाप्त करने और वापस के अनुबंध करने की वास्तवी परीक्षा का आधार होगा।

---Thank You/धन्यवाद---



नेशनल शेड्यूलड कास्ट्स फाइनेंस एंड डेवलपमेंट कॉर्पोरेशन

(भारत सरकार का उपक्रम)

National Scheduled Castes Finance and Development Corporation

(A Govt. of India Undertaking)

No. NSFRADMIN/2023/12/2022-OL/40879

27.08.2025

Taxi Service Provider through GeM

Sub : Yearly Empanement of Taxi Service Provider - Reg.

Sir,

On the basis of specification based selection done in GeM, the undersigned is directed to convey the approval of the Company Authority for Empanement of your firm for providing Monthly Taxi Service for a period of one year w.e.f. 01.09.2025, on the following terms & conditions and rates :

Location Delhi	Vehicle Premium Sedan	Usage Variant 2500 Km & 220 Hrs.	Km Travelled Up to 50,000/- Kms	Quoted Rate in GeM portal	
				Monthly	Yearly
				19,999.00	2,39,988.00

Terms and conditions :

- The contract amount/rate fixed will remain in force for a period one year and no increase on account of any reason, whatsoever, will be entertained during the contract period. The contract could be further extended by NSFDC for 6 months depending upon satisfactory services provided by the Firm.
- In case of un-satisfactory services, the NSFDC has the right to cancel the contract, at any point of time.
- No compromise in the quality of the vehicle shall be accepted.
- The vehicle should not be older than year 2021.
- Vehicle should be fully insured along with other statutory requirement/compliance.
- The driver, vehicle, fuel and maintenance expenses and other running costs shall be borne by the Taxi Operator/Provider.
- The driver should be in sound health and must be holding valid driving license and maintain good hygiene.

25. The vehicle should be kept in good condition at all the times and in case of breakdown of vehicle under any condition alternate vehicle shall be provided within the earliest possible time. In case, the Gem fails to provide alternate vehicle within the stipulated time the proportionate amount shall be deducted along with the penalty of Rs.200/- for particular day.
26. It has been presumed that you have read and fully understood all the terms and conditions and instructions contained in the Gem portal and this letter uploaded in Gem, on the basis of which awarded this contract.
27. You will comply with all legal requirements involved/applicable in discharge of the assigned job/work.
28. Your Gem's driver shall work under overall supervision and direction of the Organization's Administration Department for the work regarding above contract.
29. You will ensure that vehicle engaged for operation duty must have tour permit to avoid any problem during the visit of the journey by the officers of NSTDC.
30. Any statutory/mandatory cost arising during the contract period shall be borne by you.
31. The Driver shall maintain duty register and ensure that the duty register should be duly signed by the user on completion of the duty.
32. The payment shall be made on Office to Office basis. However, in the case of garage to garage payment basis a maximum of 10 Kms limit or actual (whichever is less) will be admissible each side i.e. from garage to office and back. Further, in case of running of additional Kms by office, the payment shall be made on proportionate basis of the kms vs hours.
33. Bill/Invoice : The bill for each month shall be submitted within the first week of the subsequent month without fail separately including copy of Duty Register, Kilometres operated etc. signed by the office. The payment shall be made subject to deductions of Taxes as applicable, if any.
34. Working hours of the Corporation are from 9:30 am to 18:00 hrs (Monday to Friday) and Saturday and Sunday are Weekly Off. However as per requirement, vehicle may be used on weekly off, holiday and before/beyond office hours. The payment shall be done as per Gem selected specifications and terms & conditions.

JAL

ARBITRATION:

All disputes or difference, whatsoever, arising between the parties out of or relating to the construction, meaning and operation or effect of this contract or the breach thereof, shall be settled by arbitration in accordance with the rules of arbitration of the Indian Council of Arbitration and the award made in pursuance thereof shall be final and binding. The Chairman-cum-Managing Director of the Corporation shall be the Competent Arbitration officer for the purpose of this contract.

Thanking you

Yours sincerely,



(David Hungate)
General Manager (Admin.)

अर्पण | Contract



अर्पण संख्या | Contract No: GEM/C-01/HS/TA/CT/41214

अर्पण तिथि | Contract Generated Date: 29-Aug-2025

व्यवस्थापक विभाग Organisation Details	खरीदार विभाग Buyer Details
अर्पण क्रमांक Contract No: अर्पण विभाग Ministry: अर्पण विभाग Department: अर्पण विभाग Organisation: नाम Name: अर्पण विभाग Office Address:	अर्पण क्रमांक Contract No: अर्पण विभाग Ministry: अर्पण विभाग Department: अर्पण विभाग Organisation: नाम Name: अर्पण विभाग Office Address:

वित्तीय अनुमोदन विवरण Financial Approval Detail	भुगतान अधिकारी विवरण Paying Authority Details
अर्पण क्रमांक Contract No: अर्पण विभाग Ministry: अर्पण विभाग Department: अर्पण विभाग Organisation: नाम Name: अर्पण विभाग Office Address:	अर्पण क्रमांक Contract No: अर्पण विभाग Ministry: अर्पण विभाग Department: अर्पण विभाग Organisation: नाम Name: अर्पण विभाग Office Address:

व्यवस्थापक विभाग Consigner Details
अर्पण क्रमांक Contract No: अर्पण विभाग Ministry: अर्पण विभाग Department: अर्पण विभाग Organisation: नाम Name: अर्पण विभाग Office Address:

सेवा प्रदाता विवरण Service Provider Details
अर्पण क्रमांक Contract No: अर्पण विभाग Ministry: अर्पण विभाग Department: अर्पण विभाग Organisation: नाम Name: अर्पण विभाग Office Address:

*नोटिस-रस के वरग में GST/TAX शामिल रहे विवरण | GST / Tax invoice to be raised in the name of - Buyer

अर्पण विवरण | Service Details

अर्पण क्रमांक | Contract No: (Service Start Date (Start by): 01-Aug-2025) (Service End Date: 31-Aug-2025)

अर्पण विभाग | Category Name: Monthly Basic Cab & Taxi Hiring Services

अर्पण क्रमांक | Billing Cycle: monthly

विवरण Description	अर्पण क्रमांक Contract No	अर्पण विभाग Ministry
अर्पण क्रमांक Contract No: अर्पण विभाग Ministry: अर्पण विभाग Department: अर्पण विभाग Organisation: नाम Name: अर्पण विभाग Office Address:	अर्पण क्रमांक Contract No: अर्पण विभाग Ministry: अर्पण विभाग Department: अर्पण विभाग Organisation: नाम Name: अर्पण विभाग Office Address:	अर्पण क्रमांक Contract No: अर्पण विभाग Ministry: अर्पण विभाग Department: अर्पण विभाग Organisation: नाम Name: अर्पण विभाग Office Address:

अर्पण क्रमांक | Contract No: (Total Amount (Formula):)

अर्पण क्रमांक | Contract No: (Total Value without GST)

अर्पण क्रमांक | Contract No: (Total Addon Value)

2. Deductions / 2)

Sl. No.	Nature of Default	Default Details	Deductions			Remarks
			1st Instance	2nd Instance	3rd Instance	
1.	Non deployment of vehicle when (the replacement) provided	Non deployment for 30 days or more, no replacement provided up to 2 hours	Amount of charges for vehicle hired by Buyer from 3rd party	Amount of charges for vehicle hired by Buyer from 3rd party and a deduction of 10% of monthly vehicle hiring cost	Amount of charges for vehicle hired by Buyer from 3rd party and a deduction of 10% of monthly vehicle hiring cost	After 3rd instance, the Buyer may terminate the contract or continue to impose the same deduction as imposed for 3rd instance.
2.	Non replacement of vehicle when (the replacement) provided	Non replacement for 30 days or more, replacement provided within 10-12 hours	Warning	Deduction of 5% of particular monthly vehicle hiring cost	Deduction of 5% of particular monthly vehicle hiring cost	After 3rd instance, the Buyer may terminate the contract or continue to impose the same deduction as imposed for 3rd instance.
3.	Breakdown of vehicle during 100 hrs replacement provided	No replacement provided (10 to 12 hours)	Amount of charges for vehicle hired by Buyer from 3rd party	Amount of charges for vehicle hired by Buyer from 3rd party and a deduction of 5% of monthly vehicle hiring cost	Amount of charges for vehicle hired by Buyer from 3rd party and a deduction of 5% of monthly vehicle hiring cost	After 3rd instance, the Buyer may terminate the contract or continue to impose the same deduction as imposed for 3rd instance.
4.	Breakdown of vehicle during 100 hrs replacement provided	Replacement provided within 10-12 hours	Warning	Amount of charges for vehicle hired by Buyer from 3rd party and a deduction of 2% of monthly vehicle hiring cost	Amount of charges for vehicle hired by Buyer from 3rd party and a deduction of 5% of monthly vehicle hiring cost	After 3rd instance, the Buyer may terminate the contract or continue to impose the same deduction as imposed for 3rd instance.
5.	Breakdown of vehicle during 100 hrs replacement provided	Replacement provided within 10-12 hours	Warning	Amount of charges for vehicle hired by Buyer from 3rd party and a deduction of 2% of monthly vehicle hiring cost	Amount of charges for vehicle hired by Buyer from 3rd party and a deduction of 5% of monthly vehicle hiring cost	After 3rd instance, the Buyer may terminate the contract or continue to impose the same deduction as imposed for 3rd instance.
6.	Breakdown of vehicle during 100 hrs replacement provided	Replacement provided within 10-12 hours	Warning	Deduction of 5% of monthly vehicle hiring cost	Deduction of 2% of monthly vehicle hiring cost	After 3rd instance, the Buyer may terminate the contract or continue to impose the same deduction as imposed for 3rd instance.
7.	Unacceptable behaviour by driver	Any instance	Deduction of Rs. 1000	Deduction of Rs. 2000		After 3rd instance, the vendor provided will have to replace the driver
8.	Driver is intoxicated, etc.	Any instance	Deduction of Rs. 2000			After 1st instance, the vendor provided will have to replace the driver. After 2nd instance, the Buyer may terminate the contract.
9.	Failure to address damages caused due to impact	Defect/damage not addressed after 24 hrs of inspection	Deduction of Rs. 1000	Deduction of Rs. 2000	Deduction of Rs. 10000	After 3rd instance, the Buyer may terminate the contract or impose the same deduction as imposed for 3rd instance.

3. Reinstatement to continue

During vehicle delivery period some conditions may occur when the Buyer and / or Service Provider may require to provide the conditions some of such conditions may be as follows:

3.1 **Abandonment of the Contract** after event of Force Majeure: A force Majeure (FM) means all extraordinary events or circumstances beyond human control such as an event described under act of God like a natural calamity or events such as a war, strike, riot, crime, but may include negligence by other persons, protests/boycotts, and any other events, specifically excluded in the clause in case of occurrence of such event which has affected either party directly to perform the agreed services, the contract can be amended. However, cause, extent, mitigation and nature of such effort shall be notified to the other party.

3.2 **Reinstatement in existing contracts:** All statutory provisions relating to payment to the user of the contract will be decided on the paper accounts.

4. Termination of Contract

This Agreement shall be void and of no force or completion of the Contract Period or shall be terminated for All following reasons:

- 5.1 Mutual consent: The contract may be terminated based on mutual consent in case the services are no longer required. Termination based on mutual consent will not attract any penalties or shall render liable for any extra payments other than payment of expenses incurred till the time of termination (including travel cost).
- 5.2 Termination of contractual obligations: The Buyer shall have the right to terminate the Contract effective immediately by giving written notice to the Service Provider. If the Service Provider breaches any material provision of this Contract where that breach is not capable of remedy, or if the Service Provider breaches any provision of this Contract and fails to remedy the breach within 14 days after receiving notice regarding the same.
- 5.3 Breach of Contract: The contract may also be terminated by the Buyer if (i) the cumulative penalties over 10% of the contract value (ii) after 30 days of default as mentioned in the S.O.
- However, termination of this Contract shall not affect any accrued rights or remedies of either party.

10. Service Formula

Contract Value: A x B x C

A: Number of vehicles hired

B: Hiring cost of vehicle per month

C: Duration in months

ॐॐॐॐॐॐ | ePSE Detail

NA

ॐॐॐॐॐॐ Terms and Conditions :

1. General Terms and Conditions

- 1.1 This contract is governed by the [General Terms and Conditions](#) conditions stipulated to the Product/Service as provided in the Marketplace.
- 1.2 The Contract between the Seller and the Buyer, is for the supply of the Goods and/or Services, detailed in the schedule above, in accordance with the General Terms and Conditions (GTC) unless otherwise superseded by Goods / Services specific Special Terms and Conditions (STC) and/or B2B/Reverse Auction Additional Terms and Conditions (ATC), as applicable.
- 1.3 All Seller/Service Provider are mandated to ensure compliance with all the applicable laws / acts / rules including but not limited to all Labour Laws such as The Minimum Wage Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1966, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972 etc. Any non-compliance will be treated as breach of contract and Buyer may take suitable actions as per GTC Contract.

20. ॐॐॐॐॐॐ ॐॐॐॐ ॐॐॐॐ ॐॐॐॐ ॐॐॐॐ

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नेशनल शेड्यूल्ड कास्ट्स फाइनेंस एंड डेवलपमेंट कॉर्पोरेशन
(भारत सरकार का उपक्रम)
National Scheduled Castes Finance and Development Corporation
(A Govt. of India Undertaking)

No. NSF-ADMIN/21/2022-CH / 70632

27.08.2025

Top) Service Provider through Gold

Sub : Yearly Empanlement of "Short Terms Tax/ Service Provider" - Reg

On the basis of specification based selection done in GeM, the undersigned is directed to convey the approval of the Competent Authority for Empanelment of your firm for providing Short Term Taxi Services for a period of one year w.e.f. 01.09.2025, on the following terms & conditions and rates :

Location	Vehicle	Usage Variant	Km Travelled	Quoted Rate	
Delhi	Sedan (Diesel)	85 Kms x 10 Hrs.	Upto 75,000/- Kms	Per Trip 1,595/-	Yearly 4,64,140/-

Terms and conditions:

1. The contract amount/rate fixed will remain in force for a period of one year and no increase on account of any reason, whatsoever, will be entertained during the contract period. The contract could be further extended by NSFDC for 6 months/ year depending upon satisfactory services provided by the Firm.
2. In case of un-satisfactory services, the NSFDC has the right to cancel the contract, at any point of time.
3. No compromise in the quality of the vehicle shall be accepted.
4. The vehicle should not be older than year 2022.
5. Vehicle should be fully insured along with other statutory requirement/compliance.
6. The driver, fuel and maintenance expenses and other running costs shall be borne by the Taxi Operator/Provider.
7. The driver should be in sound health and must be holding valid driving license and maintain good hygiene.



1

8. The vehicle should be kept in good condition at all the times and in case of breakdown of vehicle under any condition alternate vehicle shall be provided within the earliest possible time. In case, the firm fails to provide alternate vehicle within the stipulated time the proportionate amount shall be deducted along-with the penalty of Rs.200/- for particular day.
9. It has been presumed that you have read and fully understood all the terms and conditions and instructions contained in the GeM portal and this letter uploaded in GeM, on the basis of which awarded this contract.
10. You will comply with all legal requirements involved/applicable in discharge of the assigned job/work.
11. Your firm's driver shall work under overall supervision and direction of the Organization's Administration Department for the work regarding above contract.
12. The Corporation (NSFDC) reserves the right to cancel the contract and forfeit the Bid Security in case the quality of the service is not found to be of the desirable standard.
13. You will ensure that vehicle engaged for outstation duty must have tour permit to avoid any problem during the visit of the journey by the officers of NSFDC.
14. Any statutory/inandatory cost arising during the contract period shall be borne by you.
15. The Driver shall maintain duty register and ensure that the duty register should be duly signed by the user on completion of the duty.
16. The payment shall be made on Office to Office basis. However, in the case of garage to garage payment basis a maximum of 7 Kms limit or actual (whichever is less) will be admissible each side i.e. from garage to office and back. Further, in case of running of additional kms by office, the payment shall be made on proportionate basis of the kms vs hours as per rules stipulated in contract through GeM portal.
17. Bill/Invoice : The bill for each month shall be submitted within the first week of the subsequent month without fail separately including copy of Duty Register/duty slips, Kilometres operated etc. signed by the office. The payment shall be made subject to deductions of Taxes as applicable, if any.
18. Working hours of the Corporation are from 9:30 hrs to 14:00 hrs (Monday to Friday) and Saturday and Sunday are Weekly Off. However as per requirement, vehicle may be used on weekly off, holiday and Before/beyond office hours. The payment shall be done as per GeM selected specifications and terms & conditions.



Performance Security:

Your firm is required to deposit an amount of Rs.30,000/- (Rupees thirty thousand only) towards Performance Security Deposit (non-interest bearing) in the form of deposit online through NEFT/RTGS, PC/DD or FDR in favour of NSFDC and payable at Delhi. The security shall be refunded on satisfactory completion of contract.

In favour of : National Scheduled Caste Finance and Development Corporation
 Bank : Union Bank of India, Branch : Laxmi Nagar Branch
 IFSC Code : UBIN060065063, A/C No. : SB530101221012138

Arbitration :

All disputes or difference, whatsoever, arising between the parties out of or relating to the construction, meaning and operation or effect of this contract or the breach thereof, shall be settled by arbitration in accordance with the rules of arbitration of the Indian Council of Arbitration and the award made in pursuance thereof shall be final and binding. The Chairman-cum-Managing Director of the Corporation shall be the Competent Arbitration officer for the purpose of this contract.

Thanking you

Yours sincerely,



(David Braugate)
 General Manager (Admin.)

संयुक्त | Contract



संयुक्त संकेत (Contract No): GEM-2024-071897/00000000

संयुक्त तिथि (Contract Generated Date): 20-Aug-2024

व्यवस्थापक विवरण (Organisation Details)

संयुक्त प्रकार (Contract Type)	कराव (Lease)
व्यवस्थापक (Managing Authority)	विभाग (Ministry) : Ministry of Social Justice and Empowerment
विभाग (Department)	विभाग (Ministry) : Department of Social Justice and Empowerment
व्यवस्थापक विवरण (Managing Authority Details)	नाम (Name)
व्यवस्थापक विवरण (Managing Authority Details)	व्यवस्थापक विवरण (Managing Authority Details)

खरीदक विवरण (Buyer Details)

खरीदक विवरण (Buyer Details)	खरीदक विवरण (Buyer Details)
खरीदक संकेत (Contract No.)	2024-071897
खरीदक विवरण (Buyer Details)	खरीदक विवरण (Buyer Details)
खरीदक विवरण (Buyer Details)	खरीदक विवरण (Buyer Details)
खरीदक विवरण (Buyer Details)	खरीदक विवरण (Buyer Details)

वित्तीय मंजूरी विवरण (Financial Approval Detail)

वित्तीय मंजूरी विवरण (Financial Approval Detail)	वित्तीय मंजूरी विवरण (Financial Approval Detail)
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भुगतान अधिकारी विवरण (Paying Authority Details)

भुगतान अधिकारी विवरण (Paying Authority Details)	भुगतान अधिकारी विवरण (Paying Authority Details)
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भुगतान अधिकारी विवरण (Paying Authority Details)	भुगतान अधिकारी विवरण (Paying Authority Details)

संयुक्त विवरण (Consignee Details)

क्र.सं. (Sl.No.)	संयुक्त विवरण (Consignee Name & Address)	सेवा विवरण (Service Description)
1	संयुक्त विवरण (Consignee Name & Address) संयुक्त विवरण (Consignee Name & Address) संयुक्त विवरण (Consignee Name & Address) संयुक्त विवरण (Consignee Name & Address) संयुक्त विवरण (Consignee Name & Address)	Short Term Cab & Taxi Hiring Services (Urban Local Areas & Metro)

सेवा प्रदाता विवरण (Service Provider Details)

सेवा प्रदाता विवरण (Service Provider Details)	सेवा प्रदाता विवरण (Service Provider Details)
सेवा प्रदाता विवरण (Service Provider Details)	सेवा प्रदाता विवरण (Service Provider Details)
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सेवा प्रदाता विवरण (Service Provider Details)	सेवा प्रदाता विवरण (Service Provider Details)
सेवा प्रदाता विवरण (Service Provider Details)	सेवा प्रदाता विवरण (Service Provider Details)

*नियमित रूप से या GST/TAX इनवाइस (संयुक्त विवरण) GST / Tax invoice to be raised in the name of - Buyer

सेवा विवरण (Service Details)

सेवा प्रारंभ तिथि (Service Start Date (Initial try)): 01-Sep-2024

सेवा समाप्ति तिथि (Service End Date): 31-Aug-2024

सेवा प्रकार (Category Name): Short Term Cab & Taxi Hiring Services

सेवा चक्र (Hiring Cycle, monthly)

सेवा विवरण (Service Description)	सेवा विवरण (Service Description)	सेवा विवरण (Service Description)
सेवा विवरण (Service Description)	सेवा विवरण (Service Description)	सेवा विवरण (Service Description)
सेवा विवरण (Service Description)	सेवा विवरण (Service Description)	सेवा विवरण (Service Description)
सेवा विवरण (Service Description)	सेवा विवरण (Service Description)	सेवा विवरण (Service Description)
सेवा विवरण (Service Description)	सेवा विवरण (Service Description)	सेवा विवरण (Service Description)

कुल मूल्य (Total Amount (Estimated))

(Number of vehicles required daily, service hours per day and other charges, inclusive of GST/MSD/GST on daily rental charges, for which service is required)

कुल मूल्य (Total Amount (Estimated))	कुल मूल्य (Total Amount (Estimated))
कुल मूल्य (Total Amount (Estimated))	कुल मूल्य (Total Amount (Estimated))
कुल मूल्य (Total Amount (Estimated))	कुल मूल्य (Total Amount (Estimated))

संयुक्त की राशि (Amount of Contract)

संयुक्त की राशि (Amount of Contract)	संयुक्त की राशि (Amount of Contract)
--------------------------------------	--------------------------------------

सेवा स्तर विवरण (SLA Details)

Service Level Agreement for Short Term Cab & Taxi Hiring Services

1. The Service Provider shall not gather any data of the Customer. The Service Provider may access any equipment or workplace information (system, network, etc.) only if the Service Provider gets a valid authorization and shall be liable for the activities under the contract.
2. The costs of services provided shall increase from the date of an increase in the price of the goods sold with the supplier (based on invoice) that will be noticed.
3. The Supplier shall be responsible for the website content, the transfer of services, functions, updates, connecting to services, security or other implementation of the contract, and the ownership of these services and intellectual property rights.
4. The Service Provider warrants that all its services are provided under the conditions and terms of the contract.
5. The Service Provider shall be provided by the Service Provider that he/she does not employ any third party to fulfill the obligations of the Supplier (based on invoice) and shall be held responsible for the activities under the contract.
6. Supplier shall not be liable for any damages whatsoever in public property and for any third parties' loss or any accident arising out of and in the course of implementation of services provided under the contract.
7. The Supplier will be responsible for the content of the website and for management of any other website that may belong to him/her. It shall be the other party's obligation to the Service Provider.
8. All rights of the contract shall be the property of the Supplier. All intellectual property rights shall be the property of the Supplier. All other rights shall be the property of the Supplier.

4.4 Limitations of Service Delivery of and

- [illegible]

5 Service Provider's Obligation

- [illegible]

6 Buyer's Obligations

1. The fee for the (optional) toll is payable by the driver to the service provider.
2. The toll charges, starting five or more miles before the toll and continuing thereafter as stated by the driver to the Service Provider or as stated in the toll notice by the service provider.
3. In the event that the vehicle is not used for the additional section of time as permitted in the toll notice, the charges for tolls will be waived or adjusted based on the toll notice given above.
4. In the event of excessive traffic congestion, toll charges will be subject to the Service Provider's toll policy that is set between 11:00 am and 1:00 pm at all congestion tolls.
5. The Super passenger must immediately report to the designated representative of the Service Provider any potential, suspected, accident or incident that may compromise the flow of traffic or the safety of the driver.
6. It is understood that the driver may under any circumstances directly or indirectly, either in oral or written form, that the Super passenger of the driver will refuse to comply with the Super passenger control by regulation or authority or fail to provide tolls, charges or after a trip to make sure or change the nature of service provided the Super must immediately inform the Service Provider.
7. Super passenger toll notice is a condition of the use of the service provided by the service provider.

7 Service Tracking

[illegible]

7.1 Logbook

4. The service provider will transfer its customer base into the new website, which will be highlighting the submitted requests of foreign-born customers. Before April 1, 2014, the service provider should be asked to assist by the other two contractors in order to transfer information into the new website. It will be a daily task during several hours. After completion of July, the other two agencies will check the website regularly and get a started and is guided by the user of the website submitted by the agency. In addition, the service provider will be the primary contact for the agency's customers and will be responsible for the site.

7.2 Service Performance and Feedback

1. The principal point of interest for the reader with regard to this adjustment will be the limited procedure's a designated representative selected by the members of the administrative and management bodies and his position of authority in similar issues. Nevertheless, the working committee should be clearly responsible for determining the quality and level of service provided.

Penalties and Fines

In-kind contributions from the community of the nation of the United States for the purposes of the program shall be subject to the same conditions as the contributions from the community of the nation of the United States for the purposes of the program.

P	Delivery of Contract	Contract Details	Payments			Remarks
			1 st Instalment	2 nd Instalment	3 rd Instalment	
1	Not deployed until 1 st of September 2014, upon which it is deployed.	Not deployed until 1 st of September 2014, upon which it is deployed.	Amount of charges for installation by Super from 1 st of Sept.	Amount of charges for vehicle used by Super from 1 st of Sept. and a portion of 10% of daily vehicle hiring cost.	Amount of charges for vehicle used by Super from 1 st of Sept. and a portion of 10% of daily vehicle hiring cost.	After 3 rd instalment, the Super the remaining 90% contract amount to complete the vehicle assembly is required for information.

includes contribution of the Contractor and not other any associated rights or remedies of either party.

Calculation Formula for the Service

Cost = Quantity*Price*Number_of_days

Quantity = Number of vehicles

Price = Daily price being cost for parking vehicle at 100

Number_of_days = Duration of days

*****OR***** (OR) *****

(Mile Item | a/RG Data)

NA

File with | Terms and Conditions

1. General Terms and Conditions

- 1.1 This contract is governed by the [General Terms and Conditions](#), conditions imposed to this Physical Service provided in the Marketplace.
- 1.2 This Contract between the Seller and the Buyer, is for the supply of the Goods and/or Services, detailed in the schedule above, in accordance with the General Terms and Conditions (GTC) unless otherwise superseded by Goods/ Services specific Special Terms and Conditions (STC) and/or B2B Reseller Auction Addendum Terms and Conditions (ATC), as applicable.
- 1.3 All Goods Sellers / Service Providers are mandated to ensure compliance with all the applicable laws / rules / laws including but not limited to all labor laws such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972 and. Any non-compliance will be treated as breach of contract and Buyer may take suitable actions as per GTC Contract.

We request you to sign the contract document and file.

Note: This is system generated file. No signature is required.



CIN: U93000DL1989NPL034967



नेशनल शेड्यूलड कास्ट्स फाइनेंस एंड डेवलपमेंट कॉर्पोरेशन
(भारत सरकार का उपक्रम)
National Scheduled Castes Finance and Development Corporation
(A Govt. of India Undertaking)

No. NSF-ADMIN/29(2)/1/2022-DL / 60879

24.12.2025

Taxi Service Provider through GeM

Sub : Yearly Empanelment of Taxi Service Provider - Reg

Sir,

On the basis of specification based selection done in GeM, the undersigned is directed to convey the approval of the Competent Authority for Empanelment of your firm for providing Monthly Taxi Service for a period of one year w.e.f. 26.12.2025 on the following terms & conditions and rates :

Location	Vehicle	Usage Variant	Km Travelled	Quoted Rate in GeM portal	
Delhi	Premium Sedan	2500 Km x 320 Hrs.	Upto 50,000/- Km	Monthly	Yearly
				49,995.00	5,99,940.00

Terms and conditions :

1. The contract amount/rate fixed will remain in force for a period one year and no increase on account of any reason, whatsoever, will be entertained during the contract period. The contract could be further extended by NSFDC for 6 months depending upon satisfactory services provided by the Firm.
2. In case of un-satisfactory services, the NSFDC has the right to cancel the contract, at any point of time.
3. No compromise in the quality of the vehicle shall be accepted.
4. The vehicle should not be older than year 2022.
5. Vehicle should be fully insured along with other statutory requirement/compliance.
6. The driver, vehicle, fuel and maintenance expenses and other running costs shall be borne by the Taxi Operator/Provider.
7. The driver should be in sound health and must be holding valid driving license and maintain good hygiene.

8. The vehicle should be kept in good condition at all the times and in case of breakdown of vehicle under any condition alternate vehicle shall be provided within the earliest possible time. In case, the firm fails to provide alternate vehicle within the stipulated time the proportionate amount shall be deducted along with the penalty of Rs 200/- for particular day.
9. It has been presumed that you have read and fully understood all the terms and conditions and instructions contained in the GeM portal and this letter uploaded in GeM, on the basis of which awarded this contract.
10. You will comply with all legal requirements involved/applicable in discharge of the assigned job/work.
11. Your firm's driver shall work under overall supervision and direction of the Organization's Administration Department for the work regarding above contract.
12. You will ensure that vehicle engaged for constabulary duty must have tour permit to avoid any problem during the visit of the journey by the officers of NSCDC.
13. Any statutory/mandatory cost arising during the contract period shall be borne by you.
14. The Driver shall maintain duty register and ensure that the duty register should be duly signed by the user on completion of the duty.
15. The payment shall be made on Office to Office basis. However, in the case of garage to garage payment basis a maximum of 10 Kms limit or actual (whichever is less) will be admissible each side i.e. from garage to office and back. Further, in case of running of additional Kms by office, the payment shall be made on proportionate basis of the kms vs hours.
16. Bill/Invoice : The bill for each month shall be submitted within the first week of the subsequent month without fail separately including copy of Duty Register, Kilometres operated etc, signed by the office. The payment shall be made subject to deductions of Taxes as applicable, if any.
17. Working hours of the Corporation are from 9:30 hrs to 18:00 hrs (Monday to Friday) and Saturday and Sunday are Weekly Off. However as per requirement, vehicle may be used on weekly off, holiday and Before/beyond office hours. The payment shall be done as per GeM selected specifications and terms & conditions.

Arbitration :

All disputes or difference, whatsoever, arising between the parties out of or relating to the construction, meaning and operation or effect of this contract or the breach thereof, shall be settled by arbitration in accordance with the rules of arbitration of the Indian Council of

Arbitration and the award made in pursuance thereof shall be final and binding. The Chairman-con-Managing Director of the Corporation shall be the Competent Arbitration officer for the purpose of this contract.

Thanking you

Yours sincerely,

A handwritten signature in blue ink, appearing to read 'Haribhajan', with a stylized flourish at the end.

(Haribhajan)
Manager (Admin.)

Report ID: 1177 Contract Generated Date: 14-Dec-2025

[illegible]

Basic Hiring Price (Total Value including Subcontract)		00000.00	
Amount of Contract			
Total Contract Value including All Taxes and Fees (TTC)		00000.00	
SLA Details			
Special Terms and Conditions For Monthly Basic Call & Test Hiring Service			
1. Agreement Overview			
This Agreement (hereinafter "Special Terms and Conditions" (STC) and Service User Agreement (SLA) (collectively the "Agreement and Service Provider") (the purpose of this agreement is to establish the relationship between the Service User and the Service Provider, and to define the scope of work, the terms and conditions of service delivery, and the payment of services for mutual understanding of the stakeholders. The Agreement is hereby valid for a period of one year, commencing on the date of signing of the Agreement, and shall be terminated by either of the parties thereto.			
The Service User's consent to the terms and conditions shall be governed by the following set of Terms and Conditions:			
1. General Terms and Conditions for Services			
2. Service Specific STC of the Service contract and include the service level agreement (SLA) for the service			
3. SLA / Service Level Agreement (SLA)			
The above terms and conditions are in accordance with the provisions of the STC, and the Service User's STC, which supersede all other terms and conditions, wherever there are any conflicting provisions. The above set of terms and conditions along with scope of work and service level agreement is incorporated in the document, and shall be deemed to be part of the Contract between the Service User and Service Provider.			
2. Objectives and Goals			
The objective of this agreement is to ensure that all the commitments and obligations are in place to ensure a seamless delivery of services to the Service User. The goals of this agreement are to:			
1. Provide clear, transparent, and measurable description of services offered to the Service User.			
2. Establish terms and conditions for all the stakeholders, it also includes the account to be taken in case of failure to comply with conditions specified.			
3. Ensure that both the parties understand the consequences in case of termination of services due to any of the stated reasons.			
The agreement will act as a reference document that both the parties have understood the above mentioned terms and conditions and have agreed to comply by the same. The agreement can also be subject to modification in mutual consent of the stakeholders.			
3. Parties to Agreement			
The main stakeholders associated with this agreement are below:			
1. Service User: The Service User is responsible to provide clear instructions, approvals and timely payments for the services provided.			
2. Service Provider: Service Provider is responsible to provide all the required services in timely manner. Service Provider may not include when any subcontract agents, sub-agents, sub-contractors and sub-agents as described in this agreement.			
The responsibilities and obligations of the stakeholders have been outlined in this document. The document also encompasses the level of accountability in case of non-compliance to the terms and conditions. It is expected that all stakeholders have read and understood the same before signing the document.			
4. Scope of Service			
4.1 The Service User shall have the right to request for a defined but temporary service as a monthly basis for work and vacation travel of individuals.			
4.2 AC and Non-AC Requirements: If the service is provided from the marketplace, the Service Provider shall provide AC cars. However, if the service is provided through a third party, the Service Provider may provide the service based on the Service User's selection.			
4.3 Duration and Location: For the purpose of this service, total travel would include an area within the city limits or up to 10 km of one-way road, whichever is higher, and necessary would include the area covering more than 10 km of one-way road, whichever is higher as per the requirements. If the Service User requires the service for a 24x7 requirement, the usage hours selected in the usage system document must not exceed 24 hours. It is the responsibility of the Service Provider to always provide one of the car within the required time frame, while complying with the Labor Laws.			
4.4 The agreed for the service and the 24x7 hours will be done on the package rate as per the			
1. Service Charges - Monthly package cost divided by no. of hours in monthly package multiplied by factor 1.1 in case of non-availability and 1.4 in case of 24x7 service			
2. Extra hour charges - Monthly package cost divided by no. of hours in monthly package multiplied by factor 1.4 in case of 24x7 service, no charges for extra hours in the package			
An example of calculation for more information is provided below for reference:			
Calculation of extra hour cost for extra 100 kms beyond package kms			
Normal Service			
Extra Service			
Package 2000 kms @ 320 kms			
Package 2000 kms			
Package Cost (Rs 320)			
Package Cost (Rs 320)			
Per km cost per package (Rs 320/2000 kms)			
Per km cost per package (Rs 320/2000 kms)			
Multiplied by factor 1.4			
Multiplied by factor 1.4			
Cost for extra 100 kms			
Cost for extra 100 kms			
5. Terms and Conditions:			

5.1 Rider's Obligations

5.1.1 The location for reporting shall be provided by the Rider to the service provider.

5.1.2 The rider charges, parking fee, on-duty time, on-duty hourly or equivalent shall be borne out by the Rider to the Service Provider as actual cost or paid by the service provider.

5.1.3 In the event that the charges are more than the percentage as mentioned in the order details, the charges for additional km travelled will be paid as per the below given above or as per the rates defined by the Rider as per.

5.1.4 In the event of excessive travel, excessive night charges will be paid to the service provider if the day hours are between 6:00 pm and 8:00 pm as an exception provision.

5.1.5 The Rider/ passenger must immediately report to the designated representative of the Service Provider for any problems, complaints, requests, or accidents that arise during the ride, including any form of inappropriate behaviour/ improper use of the driver.

5.1.6 It is understood that the driver does not intend any intentional driving or reckless approach, which is acceptable as any form of the Rider/ passenger. If the driver of the vehicle commences riding with the Rider/ passenger (either by telephone, or writing or verbally, and either before, during or after a trip) to make use of change the nature of service provided by the Rider must immediately inform the Service Provider.

5.1.7 Rider may violate the regulation from either point for authority of the vehicle provided by the service provider.

5.1.8 Price Variation Clause:

It is understood to include Price Variation Clause in the agreement contract to take care of the increase/decrease in prices of various ingredients which majorly affect the overall price of the service. Rider is therefore advised to include the Price Variation Clause (PVC) in the contract document through A/C for long-term business. The additional payment, if any, as provided by PVC can be done online at such time online functionality is developed by SaaS.

5.2 Service Provider Obligations

5.2.1 Service Provider shall ensure that the level of service rendered is of the highest professional standard and shall ensure full compliance to the terms and conditions of the contract.

5.2.2 Service Provider shall ensure that proper inspection of vehicle is done before deploying into the Rider's designated location as per the contract.

5.2.3 The Service Provider shall ensure that all maintenance works related to the assigned vehicle will be carried out in off-duty hours. It shall be ensured that all essential connections including lights, horn, brake and horn, horn, rear indicators, air conditioning and other vehicle systems shall be periodically checked and maintained by service provider or as per any maintenance of the Rider.

5.2.4 The service provider shall provide all its own cost proper uniform and badges and shall identify itself to the driver in compliance with the Motor Transport Workers Act.

5.2.5 The service provider shall provide all its own cost proper uniform and badges and shall identify itself to the driver in compliance with the Motor Transport Workers Act.

5.2.6 The service provider shall ensure that all necessary measures are taken by the driver to ensure passenger safety by avoiding reckless driving by their drivers such as over speeding, over driving, and driving without proper maintenance of the vehicle.

5.2.7 The service provider shall take comprehensive measures along with third party authorized liability for the vehicle provided to the Rider.

5.2.8 In an event that, for any reason, the driver provides change their contact number during the service of the contract then service provider will immediately notify the Rider of the above change.

5.2.9 The service provider shall be responsible for ensuring compliance with the provisions related to labour law, General Contract and specially Minimum Wages Act, Government Wages Act, 1947, Minimum Wages Act, Contract Labour (Regulation and Workmen Compensation) Act, Motor Vehicle Act, Motor Transport Workers Act, 1987 etc. and any other relevant act as applicable at present or in future during the term of the contract and as may be enforced from time to time. Onus of compliance of all the applicable laws/ordinances/regulations/Regulations/Orders shall rest with the service provider only and the Rider will not be liable in any manner.

5.2.10 The Service Provider shall not deploy or shall discontinue deploying the driver, if asked by the Rider, and shall ensure proper replacement of the driver(s) without any additional cost to the Rider. The driver being deployed shall comply by contract and shall not be changed without proper intention and consultation with Rider.

5.2.11 A mandatory, detailed emergency plan in the event of mechanical breakdown of such vehicle, for each area of operation shall be provided by the service provider.

5.2.12 It is agreed that service provider fails to deliver or fails to carry out work or get vehicles due to non-availability of vehicle, broken down, servicing and repairs of vehicle, or if the vehicle is seized or detained or impounded by Police/Motor Vehicle Authority or any other authorities for whatever reasons, the Service Provider at its own cost shall make alternate arrangement by providing vehicle or higher class of vehicle for which agreement is entered into, without any extra charges. Failure to do so will mean discontinue then Rider shall have right to make necessary decisions as per the provisions mentioned in the document of the document.

5.2.13 The Service Provider would be bound by the conditions with regard to quality, satisfaction of the approved customer then needed times.

5.2.14 The Service Provider will deploy experienced driver knowing the routes of the area and familiar with the location for carrying out the service. The service provider shall be personally responsible for any theft, misplacement or disappearance of the car of driver as provided by him.

5.3 Other Terms & Conditions

5.3.1 All vehicles provided shall have all the necessary permits/licenses/insurance such as, but not limited to, driver certificate, PVC, full comprehensive insurance, road permit, registration certificate, as per the Motor Vehicle Act, RTE and other applicable law and regulatory bodies, for providing commercial vehicles for the service.

5.3.2 All vehicles provided shall be air conditioned and shall be equipped with an emergency medical kit and kit and a fire extinguisher.

5.3.3 All vehicles should be always in complete working condition (both internally and externally). The service provider shall ensure that the vehicles assigned by him are always thoroughly both internally and externally, both kept free of dust, rubbish, oil, fuel odour and any personal belongings of the driver.

5.3.4 All vehicles employed shall serve designated location in time and will not be subjected to any cost.

5.3.5 The vehicle assigned shall be parked at the Rider's/ User's premises after the duty hours if desired as per the Rider/ User and shall not be taken out without proper permission from the Rider/ User.

5.3.6 The driver of the vehicle must possess a valid driver's license and must have a minimum 2 years of driving experience.

5.3.7 The driver of the vehicle must have a working mobile number for easy contact by the passenger. It must also always have an active internet connection where Google Maps can be accessed to provide the shortest and/or fastest route possible avoiding traffic jams. The driver shall be always reachable during duty hours.

5.3.8 The driver of the vehicle employed should maintain polite & courteous behaviour towards the Rider/ passenger. "Misbehavior" which may include but not limited to, consumption of alcohol during or after on duty, disturbance during service hours as defined by user, use of abusive language, theft, shall attract deduction as per provisions of the contract.

5.3.9 The Service Provider shall not report any part of the Contract. The Service Provider may act as an aggregator of self-employed drivers. However, it is the Service Provider who shall be responsible and liable to deliver the service as per the contract.

5.3.10 The time of service provided shall start from the point of pick up to the point of final drop-off and the garage hours and its duration be decided.

5.3.11 The Rider shall be entitled to use the vehicle within the scope of service specified under the contract and also time during or after the completion of the contract, and the ownership of the vehicle shall be transferred to the Rider.

5.3.12 The vehicle employed for duty shall at no point of time carry any person other than permitted authorized by the Rider.

5.3.13 The driver must provide the service provider that run as deemed employees of the Rider. Hence the compliance of the applicable labour laws and acts, Transport Motor Workers Act and other relevant laws will be the sole responsibility of the service provider.

5.3.14 Rider shall not be liable for any damages whatsoever to public property and for any third person due to any accident arising out of use or the conduct of management of service provider's vehicle. The Service Provider shall be solely and exclusively liable for the liability damages caused by the driver of the Service Provider and shall indemnify the Rider in case of any such losses or damages.

5.3.15 The Rider will not be responsible for violation of traffic rules and for infringement of any other law for the time being in force, either by the driver of the vehicle or by the service provider.

5.3.16 During the contract period, if the vehicle is seized or detained or impounded by Police/Motor Vehicle Authority or any other authorities for whatever reasons that will be at the service provider's risk.

6. Payment Terms and Conditions

6.1 Payment shall be made once the service provider submits the service order on SaaS dashboard after relevant documents and after generation of Service Delivery Acknowledgement Certificate (SDAC) copy for the submitted orders.

6.2 All deductions (if applicable) will be deducted during SaaS generation before making the payments. Payment will be made through bank transfer only and to the

5.1 Mutual consent: The contract may be terminated based on mutual consent in case the services are no longer required. Termination based on mutual consent will not attract any penalties or shall render liable for any extra payments other than payment of expenses incurred till the time of termination (including travel cost).

5.2 Breach of contractual obligations: The Buyer shall have the right to terminate the Contract effective immediately by giving written notice to the Service Provider. If the Service Provider breaches any material provision of this Contract where that breach is not capable of remedy, or if the Service Provider breaches any provision of this Contract and fails to remedy the breach within 14 days after receiving notice regarding the same.

5.3 Breach of SLA: Termination may also be initiated by the Buyer if the cumulative penalties over 10% of the contract value if after 30 days of default as mentioned in the SLA.

However, termination of this Contract shall not affect any accrued rights or remedies of either party.

10. Service Formula

Contract Value: A + B x C

A: Number of vehicles hired

B: Hiring cost of vehicle per month

C: Duration in months

ॐॐॐॐॐॐ | ePSE Detail

NA

ॐॐॐॐॐॐ Terms and Conditions :

1. General Terms and Conditions

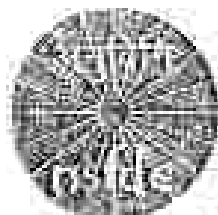
- 1.1 This contract is governed by the [General Terms and Conditions](#) conditions stipulated to the Product/Service as provided in the Marketplace.
- 1.2 The Contract between the Seller and the Buyer, is for the supply of the Goods and/or Services, detailed in the schedule above, in accordance with the General Terms and Conditions (GTC) unless otherwise superseded by Goods / Services specific Special Terms and Conditions (STC) and/or B2B/Reverse Auction Additional Terms and Conditions (ATC), as applicable.
- 1.3 All Seller / Service Provider are mandated to ensure compliance with all the applicable laws / acts / rules including but not limited to all Labour Laws such as The Minimum Wage Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1966, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972 etc. Any non-compliance will be treated as breach of contract and Buyer may take suitable actions as per GSC Contract.

Note:

1. Service Provider are required to ensure compliance as per the contract terms on Seller portal. Buyer reserves the right to mandating for compliance, wherein payment processing, and will also undertake on improving their ratings.
2. The Terms and Conditions has been attached for this contract. The service provider has to read additional charges, if applicable, in this section. Any additional charges need to be supported with documentary evidence.

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Note: This payment generated for the signature is required



CIN: U83700DL1989NPL034967

नेशनल शेड्यूल्ड कास्ट्स फाइनेंस एवं डेवलापमेंट कॉर्पोरेशन
(भारत सरकार का उपक्रम)

National Scheduled Castes Finance and Development Corporation
(A Govt. of India Undertaking) 27 Feb, 2026

No. NSFC/Admn. 1187

M/s. Shri Ganesh Enterprises,
Shop No. C-17, Gurgaon Nagar, Puri,
Opp. DDA Building, Laxmi Nagar,
Delhi-110092

Sub: Yearly Empangment of Photocopy, Spiral/Solen Binding etc. Service.

Sir,

With reference to your Bid/Quotation submitted in response to our tender invitation for yearly empangment of Photocopy, Spiral/Solen binding etc. service, the approval of the Competent Authority is hereby conveyed for providing the following services for a period of two year w.e.f. 01.03.2026 as per the terms and conditions mentioned therein:

S. No.	Particulars	Quantity	Rate (Rs.)
1.	A-1 Size photocopy B/W	Each	0.70
2.	A-1 Size photocopy C/W	Each	2.00
3.	A-5 & A-4 Size photocopy on buff paper	Each	0.35
4.	A-4 Size colour photocopy	Each	5.00
5.	A-5 Size colour photocopy	Each	13.00
6.	Spiral binding below - 200 pages	Each	19-
7.	Spiral binding above - 200 pages	Each	25.00
8.	Solen binding below - 200 pages	Each	25.00
9.	Solen binding above - 200 pages	Each	30.00
10.	Roach Binding	Each	180.00
11.	Soft Binding	Each	100.00
12.	Strip Binding	Each	15.00
13.	Scraming	Each	1.00
14.	Wire Binding	Each	50.00
15.	A1/A2/A3 Printing	Each	15/18/60

गजीपूत एवं प्र. कार्यालय: 14वीं मंजिल, कोर 1 व 2, स्टाप मीनर, लक्ष्मी नगर डिस्ट्रिक्ट सेंटर, लक्ष्मी नगर, दिल्ली-110092

Regd. & H.O.: 14 Floor, Core 1&2, SCOPE Minar, Laxmi Nagar District Centre, Laxmi Nagar, Delhi-110092

मोबा/टेल: 011-22054301, 22054302, 22054304, 22054306 मोबा/फैक्स: 011-22054300, 22054303

फैक्स: NSFC/ADMIN/1187-1188 E-mail: support@nsfc.gov.in वेबसाइट: www.nsfc.gov.in

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16.	Photocopy (A4) - GSN 75/80	Each	226/- (INR)
17.	Book Binding/Perfect Binding	Each	80.00
18.	Printing Of Certificates (A4) - Multicolor	Each	12.00
19.	Lamination Charges - A-4, A-5, etc.	Each	15 A4/30 A5
20.	Printing of Invitation Cards with envelop - 2 colour (15X21 Cm)	Each	20.00
21.	Printing of Invitation Cards with envelop - multi colour (15X21 Cm)	Each	24.00
22.	Visiting Cards - Bilingual (Back to Back) Two Color	500/250	200/350
23.	Visiting Cards - Bilingual (Back to Back) Multi-color	100/200	200/350
24.	Single Entry Ticket - Visiting Card Size (Single Colour)	500/1000	200.00
25.	Printing of I.D. Card P.V.C.	Each	50.00
26.	A-4 color portrait	Each	7.00
27.	Passport size photograph	25 Nos	50.00
28.	A-4 Portrait (Black & white)	Each	0.90
29.	Sticker (Size 65 x 35)	Each	1.50.00
30.	Color Plotting	Each	1.00 Sq Inch.
31.	Color Poster (A-1 Size)	Each	7.00
32.	Color Pamphlet	500 No.	4.00
33.	Letter Head (A-1 Size Bond Paper)	200 No.	1.50 per pic.

GSTIN OF NSPDC: 07AABCN9791K2ZT

Terms & Conditions :

1. The payment for every month shall be released after submission of the Bill/Invoice. The invoice must mention GSTIN number of the Agency as well as client's GSTIN number.
2. In case of unsatisfactory services, the NSPDC has the right to cancel the contract, at any point of time, by giving one month's notice.
3. The contract amount once fixed will remain in force for a period of two year and no increase, on account of any reason, whatsoever, will be entertained during the contract period.
4. The selected firm shall be required to deposit Rs.20,000/- as performance security (non-interest bearing) in the form pay order/Mutual draft/Bankers cheque/multi city cheque in

Pravish Jain

Dividend of National Scheduled Caste Finance and Development Corporation payable at Delhi.
The performance Security shall be refunded subject to satisfactory and timely completion of job.

5. The NSFC shall have the right to ask for the removal of any person of the agency, who is not found to be competent and orderly in the discharge of his duty.
6. The successful bidding agency shall not engage any sub-contractor or transfer the contract to any other persons in any manner.
7. The Corporation reserve the right to cancel the contract and forfeit the Performance Security in case the quality of the service is not found to be of the desirable standard.
8. All disputes or differences, whatsoever arising between the parties out of or relating to the construction, meaning and operation or effect of this contract or the breach thereof, shall be settled by arbitration in accordance with the rules of arbitration of the Indian Council of Arbitration and the award made in pursuance thereof shall be final and binding. The Chairman-cum-Managing Director of the Corporation shall be the Competent Authority for constituting Arbitration Officer for the purpose of this contract.

Thanking you,

For Sd/- *For Sd/-*
Chairman
22/07/26

Yours sincerely,

Manish
MANISH
MANAGER (Admin.)